



## **LDH Provider Portal Enrollment Lookup Tool**

The Louisiana Department of Health revised informational bulletin 22-4 in regard to the Provider Portal Enrollment Lookup Tool on 06-10-2022.

The Provider Portal Enrollment Lookup Tool is now available at [lamedicaid.com](http://lamedicaid.com). Data elements providers may use include NPI, Provider Name, Provider Type, Specialty, Address, City and State, and Zip Code. However, only one data point is required to search. Results given will show providers whose enrollments are 100% complete. This is a useful tool for providers or associations to see if their providers' enrollment is complete. The Lookup Tool is updated daily, and the results may be downloaded.

Providers who have submitted their applications, but do not see their names listed, must allow at least 15 business days for the update to be processed. If your information has not been processed within 15 business days, please contact Gainwell Technologies by emailing [louisianaprovenroll@gainwelltechnologies.com](mailto:louisianaprovenroll@gainwelltechnologies.com) or contacting (833) 641-2140 for a status update on enrollment and any next steps needed to complete the process.

As a reminder, for providers who have already received an invitation to enroll, they must enroll on the Provider Portal Enrollment Lookup Tool by June 30, 2022. Providers who receive their invitation to enroll on a later date have 120 days from the initial letter to enroll. Any existing Medicaid provider Louisiana Department of Health Healthy Louisiana that does not submit an application to initiate the screening process through the new portal by the appropriate date will have their claims denied.