

Preferred PCP referral protocol

M.D. IPA, M.D. IPA Preferred, Optimum Choice and Optimum Choice

This protocol is specific to Mid-Atlantic Health Plan primary care provider (PCP) selection and member panel discharge procedures. This protocol applies to members with Optimum Choice®, Inc. (OCI) and MD-Individual Practice Association, Inc. (M.D. IPA) health plans, and all network physicians and other health care professionals.

PCP selection

When a member enrolls in an OCI and M.D. IPA benefit plan, they're asked to select a PCP.

- A PCP may care for up to 1,500 members
- For each nurse practitioner or physician assistant employed in your medical practice, the PCP may add up to 500 members

Member panel discharge

The member-to-PCP ratio may be reviewed and modified by the care provider's network representative if a member complains about access to their PCP, or if UnitedHealthcare identifies a quality of care-related issue. UnitedHealthcare may close any PCP panel.

Capitation payments for new members

When a member is added to your panel before the **15th of the month**, you receive capitation payment for the entire month. If a member is added to your panel **after the 15th of the month**, capitation payments will begin the following month.



We're here to help

If you have questions, please contact Provider Services at **877-842-3210**.

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