

Pharmacy Billing Guidance Exceptions for Non-Enrolled Prescribers

The New York State (NYS) Medicaid program requires enrollment of all licensed prescribers and pharmacies who serve Medicaid members, including prescribing practitioners identified on pharmacy claims per the Centers for Medicare and Medicaid Services (CMS) and federal regulations. However, under the Medicaid Provider Enrollment Compendium (MPEC) found here:

<https://www.medicaid.gov/medicaid/program-integrity/affordable-care-act-program-integrity-provisions/index.html>, there are two exceptions to the provider enrollment requirement that are allowed and are listed below:

1. Interns, Residents and Foreign Physicians in Training

Pharmacies will receive the following reject codes/POS rejection messaging for prescriptions written by interns, residents, and foreign physicians in training:

Reject:	71
Messaging:	Prescriber not enrolled in NY Medicaid PLEASE USE SCC42 for exceptions only
Resolution:	Submission clarification code= 42

2. Out-of-State (OOS) Licensed Prescribers that are treating Medicaid Members for a single instance of emergency care within 180 days. These prescribers need to be either enrolled Medicare with an “approved” status or are enrolled in their own state’s Medicaid plan.

Pharmacies will receive the following reject codes/POS rejection messaging for prescriptions written by OOS licensed prescribers:

Reject:	71
Messaging:	Prescriber not enrolled in NY Medicaid PLEASE USE SCC42 for exceptions only
Resolution:	Submission clarification code= 42

Please Note:

- Pharmacist should document the enrollment status of the OOS licensed prescriber in Medicare or Medicaid in their own state and the circumstance in which the claim qualifies for a single instance of emergency medical care as noted above.
- Pharmacists should use their professional judgement when using the overrides according to the above policy, prescriber's information at hand, and member history available. Pharmacists should contact UnitedHealthcare’s OptumRX pharmacy help desk directly for claims that do not meet the exceptions outlined above.

Questions: All questions regarding this policy can be directed to: for prescribers call provider services at 866-362-3368, and for Pharmacies call OptumRX Pharmacy Help Desk at 877-305-8952.