

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

**EVV Program Providers, FMSAs and CDS
Employers Must Act Now**

Background:

The Texas Health and Human Services Commission (HHSC) initiated a claims matching bypass from Oct. 1 to Dec. 31 for EVV claims to be paid without a matching EVV visit.

Key Details:

Program providers, financial management services agencies (FMSAs), and Consumer Directed Services (CDS) employers must enter missing EVV visits not entered during the EVV claims matching bypass period within the 95-day visit maintenance period.

Payers (HHSC and managed care organizations) will not allow the entry of missing EVV visits after the 95-day visit maintenance timeframe has passed. Failure to use the EVV system to record visits may result in recoupments.

Resources:

Email [EVV Operations](#) any questions.