

# Transitional concurrent care decision tool for network hospice providers

You can use this guide to understand if transitional concurrent care (TCC) services are appropriate for patients with the Centers for Medicare & Medicaid Services (CMS) Value-Based Insurance Design (VBID)—eligible health plans.

Consideration		If this is <u>not</u> true for the patient:
1	Does the patient have a VBID eligible plan?	TCC services are only available to patients with VBID eligible plans
2	Is the patient admitting to an in-network hospice provider?	TCC services are <u>not</u> available to patients admitting to out-of-network hospices
3	Are the services or treatments appropriate to provide on a transitional basis and aligned with the patient's goals and wishes?	TCC services are not appropriate
4	Are the requested services related to the terminal condition or related conditions?	TCC does not apply when unrelated to the terminal and related conditions
5	Are the requested services considered to be curative and customarily not offered by hospice providers?	These services are not considered TCC. To discuss these services, contact Optum Hospice Guide.



**If answers to all considerations are “Yes,” TCC services may be appropriate.**

**Please follow these steps:**

1. Contact Optum Hospice Guide at 833-753-2970 to discuss if TCC services are appropriate or the patient and to obtain approval
2. If you and Optum Hospice Guide determine that the services requested are TCC, please complete the **UnitedHealthcare Election Statement Addendum** and develop the care plan. You will receive confirmation of approved TCC services.
  - In the addendum, clearly identify the TCC services' frequency, duration and treating provider
3. Submit the addendum to [HospiceTCC@optum.com](mailto:HospiceTCC@optum.com) within 3 days of patient admission
4. Optum Hospice Guide will coordinate weekly touch points to review the care plan



**Questions? We're here to help.**

- For questions about TCC and care planning, call Optum Hospice Guide at 833-753-2970 or send an email to [HospiceTCC@optum.com](mailto:HospiceTCC@optum.com)
- For questions about claims, call the customer service number on the member's ID card