

UnitedHealthcare Community Plan Reimbursement Policy Update Bulletin: September 2023

Revised			
Policy Title	State(s)	Summary of Changes	Effective Date
Observation Policy, Facility	Colorado District of Columbia Hawaii Maryland Missouri North Carolina	<ul style="list-style-type: none"> In alignment with the Centers for Medicare and Medicaid Services (CMS), Claims Processing Manual, Chapter 4, section 290.5.3, the Observation Services Policy, Facility provides appropriate reporting guidelines for HCPCS Code G0378 and G0379 on a UB-04 claim form: <ul style="list-style-type: none"> HCPCS Code G0378 (hospital observation service, per hour) should be reported under the appropriate revenue code (0762) HCPCS code G0378 will not be reimbursed when reported in addition to procedure codes that are assigned a status indicator of J1 or T under the CMS Integrated Outpatient Code Editor (IOCE). Code G0379 is not separately payable when a critical care service (CPT 99291), clinic service (HCPCS G0463), emergency department visit, or a service assigned a status indicator of T or V under the CMS IOCE are reported on the same date of service. UnitedHealthcare Community Plan will deny the claim line for G0378 reported with less than 8 hours on outpatient facility claims reported on a UB-04 claim form. <ul style="list-style-type: none"> As a correction to a previous communication the states of Maryland and North Carolina are excluded from this edit. 	REMINDER

Published reimbursement policies are intended to ensure reimbursement based on the code or codes that correctly describe the health care services provided. UnitedHealthcare reimbursement policies may use Current Procedural Terminology (CPT^{®*}), Centers for Medicare and Medicaid Services (CMS) or other coding guidelines. References to CPT or other sources are for definitional purposes only and do not imply any right to reimbursement.

Note: The absence of a policy does not automatically indicate or imply coverage. As always, coverage for a health service must be determined in accordance with the member's benefit plan and any applicable federal or state regulatory requirements.



The complete library of UnitedHealthcare Community Plan Reimbursement Policies is available at UHCprovider.com > Policies and Protocols > Community Plan Policies > [Reimbursement Policies for Community Plan](#).



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