

## Initiating Act 143 – Satisfying Credentialing Requirements with Hospital Privileges or FQHC/RHC Affiliations

## History

In 2022, Act 143 was established to expedite the credentialing process for these providers:

- 1. Providers who have privileges at a licensed hospital
- 2. Providers who are on the medical staff of a licensed Rural Health Clinic (RHC)
- 3. Providers who are on the medical staff of a licenses Federally Qualified Health Center (FQHC)

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- 1. Providers in one of the above scenarios should obtain a written attestation from their hospital FQHC or RHC confirming the affiliation.
  - The attestation should document the dates of the providers affiliation
- 2. Complete the standard credentialing application via UnitedHealthcare's Request for Participation (RFP) portal.
- 3. Upload a copy of the attestation with the application.
- 4. In reviewing each credentialing request, UnitedHealthcare's team will scan for uploaded attestations
  - If no attestation is found, the standard credentialing process is initiated
  - If an attestation is found, credentialing is complete
    - i. UnitedHealthcare's team will utilize the demographics submitted on the credentialing application to establish the provider in our systems
    - ii. No further credentialing action is required by the provider

Providers must maintain their hospital or FQHC/RHC affiliations. If lost, the standard credentialing process is required.

## Questions?

For answers to specific coverage or claims questions, please call the Provider Call Center at 866-675-1607. You can also email <a href="Metworkhelp@uhc.com">Networkhelp@uhc.com</a> or visit our provider portal at <a href="UnitedHealthcare Community Plan of Louisiana Homepage">UHCprovider.com</a>.