

# Moving Expenses

Effective **April 1, 2024**, UnitedHealthcare is implementing the Moving Expenses program for eligible UnitedHealthcare Community Plan members in Minnesota.

## What is the Moving Expenses program?

Moving Expenses is part of the Housing Stabilization – Transition benefit. This benefit assists members receiving services to transition out of a Medicaid-funded institution or leave a provider-operated living arrangement and move into a less-restrictive living arrangement where the member is directly responsible for their own living expenses.



### Covered services

- Housing applications, background check fees, security deposits and securing documentation required to obtain a lease on an apartment or home
- Essential household furnishings, including furniture, window coverings, food preparation items and bed/bath linens
- One-time setup fees or deposits for landline telephone, electricity, heating and water
- Services necessary for the individual's health and safety, such as pest removal and a one-time cleaning before occupancy
- Professional movers
- Moving out of storage
- Moving supplies
- Back utilities fee
- Moving truck
- Annual one-time storage payment for up to 90 days
- One-time purchase of cleaning supplies and garbage bags



## Moving Expenses program limitations

- Housing Stabilization Services providers or their family members cannot sell goods and services to recipients that are reimbursed through moving expenses
- Moving expenses cannot be used to purchase housing-related goods and services from a recipient's family member
- Moving expenses are approved only to the extent that they are reasonable and necessary, as determined through the housing plan process
- Moving expenses must be clearly identified in the housing plan
- Moving expenses are not covered when a recipient is receiving Housing Stabilization – Sustaining services



## Non-covered moving expenses

- Rent and mortgage payments
- Food
- Clothing
- Cell phone
- Recreational items such as streaming devices, computers, televisions, cable television access, etc.



## Billing for moving expenses

- Providers are reimbursed for moving expenses based on the total amount of submitted receipts for a member, up to a cumulative maximum of \$3,000
- Receipts must come from a business or individual who can provide a printed receipt with the date, hour, item and amount paid. UnitedHealthcare Community Plan will review all claim attachments to determine eligibility for the service or item.
- Eligible moving expenses should be submitted by the authorized Housing Transition provider using HCPCS code T2038-U8. All claims for moving expenses must include a claims attachment with a receipt or invoice.
- Providers are required to maintain documentation of all purchases and spending, including receipts and invoices related to the subscriber's eligible moving expenses
- Providers are required to track costs separately from other services provided under Housing Stabilization – Transition services
- Providers must pay the original cash expense and bill UnitedHealthcare Community Plan for reimbursement
- Receipts must have the name of the business, the date and time of purchase and be itemized
- Providers must obtain individual receipts for each person when shopping for multiple recipients
- Providers should track moving expense balances separately from other Housing Stabilization – Transition services
- Moving expenses are billed separately from other Housing Stabilization – Transition service components
- If there is a provider change, the first provider to submit moving expense claims will be paid first



## How to submit claims for moving expenses

Providers have 6 months from the date of service to submit the claim for the provided services. Corrections to a claim have a timely filing of 12 months from the date of service.

- **Electronic Data Interchange (EDI):** Use payer ID 87726
- **UnitedHealthcare Provider Portal**



## How to attach invoices to your claim

Providers have 6 months from the date of service to submit the claim for the provided services. Corrections to a claim have a timely filing of 12 months from the date of service.

- **EDI:** Use the **EDI 275 transaction** to submit additional information related to your claim
  - Applicable for Jopari clearinghouse users **only**
- **UnitedHealthcare Provider Portal (all other users)**
  - **If you've submitted the claim but it has not been processed:** Please allow 24-48 hours for the system to receive the claim, then you can attach documentation
    - **Learn how** to submit supporting documentation for unprocessed claims
  - **If you've submitted the claim and it has been processed:** Submit a claim reconsideration. See our **Quick Start Guide** to learn how to submit a reconsideration.



## Questions?

If you have questions, please email [uhchssproviders@uhc.com](mailto:uhchssproviders@uhc.com).