Adding a mobile phone number to your spectera.com account

Add a mobile phone number to your spectera.com account as an additional option to verify your identity.

Beginning late October, you will have the option to add a phone number to your spectera.com account to verify your identity via text message. Adding a phone number will allow you to get verification codes sent directly to your mobile phone, making the verification process faster and more efficient than email.

If you chose not to enter a phone number, you can still verify your identity through the email address you have saved on your account. **This will not impact your ability to use spectera.com.**

You can use text verification to:

- Change an email address or phone number on spectera.com
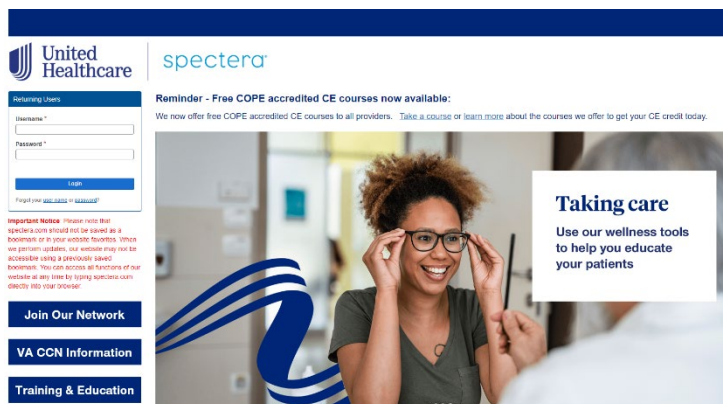- Update your password while logged in to your spectera.com account

Once you enter a mobile phone number, you can choose between the two verification options where applicable.

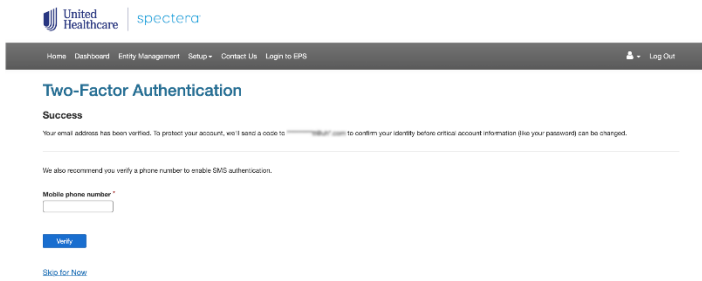Select the scenario that applies to you and follow the steps below.

- Active spectera.com users
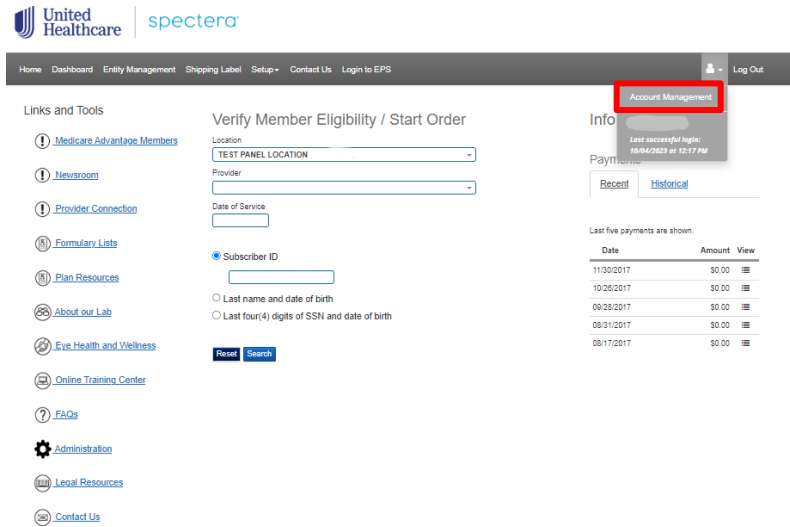- New spectera.com users

Active spectera.com users

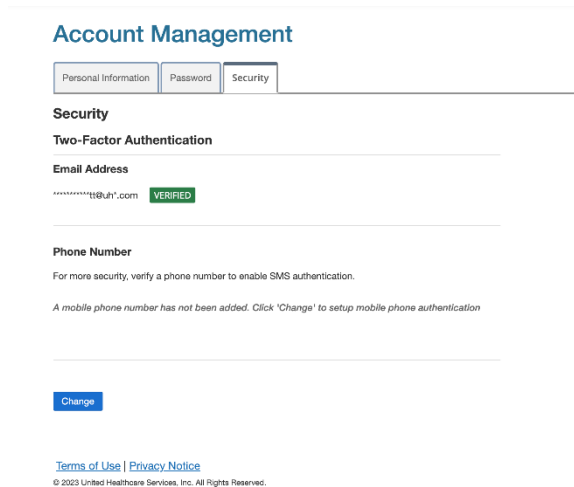- Visit spectera.com and click the Sign in with your Username and Password.

- The first time you log in after this enhancement is effective, you will be redirected to a Two-Factor Authentication page where you have the option to enter your mobile phone number. You can choose to enter a phone number at this time, or you can skip this step for now.

- If you did not enter a mobile phone number in the previous step and want to add one now or on a later date, click on the drop-down menu on the top, right side of your screen and select "Account Management."

- On the Account Management page, select the Security tab and click the "Change" button.

- You will be required to verify your identity via email to make this update. Once your identity has been verified, you will be able to enter a mobile phone number and click "Verify Mobile Number" when finished.

- A verification code will be sent to your mobile device. You will enter that code in the space provided on spectera.com and click "Submit."

Your Spectera Provider Portal verification code is:
0979974774
If you didn't initiate this request, contact Customer Service

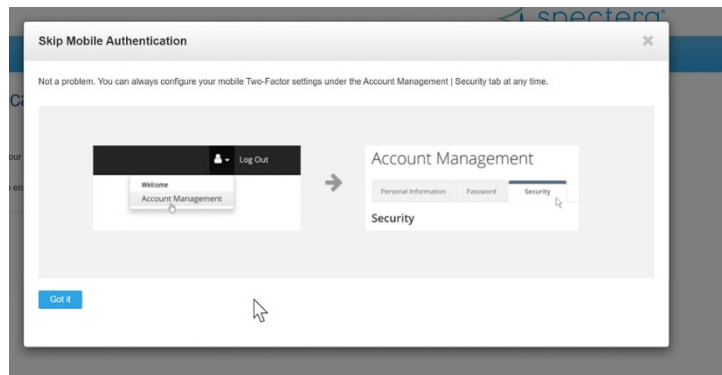- After your code has been verified, you can click "Done" to save your changes.

New spectera.com users

If you are a new spectera.com user and logging in for the first time, please follow the steps below.

- During your initial spectera.com log in, you will be prompted to verify your email address first. You will then have the option to enter a mobile number at that time and verify with a security code or you can skip this step for now.

- If you choose to enter a mobile number during your initial login, you will need to verify your mobile phone number with a security code.

- If you choose not to enter a mobile number during your initial login, you will see a pop-up notice letting you know how to enter this information later. You can also refer to the "Active spectera.com users" section in this guide for instructions on how to add your mobile number at another time.

Once you have a mobile phone number verified and saved to your account, you can choose between the two verification options where applicable. Please note that if you forgot your password or need to change your password and you are not currently logged in to your spectera.com account, you will only have the option to verify your identity through email.