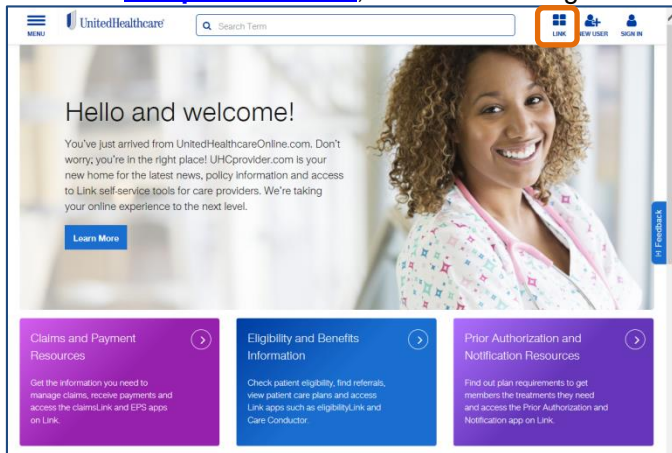


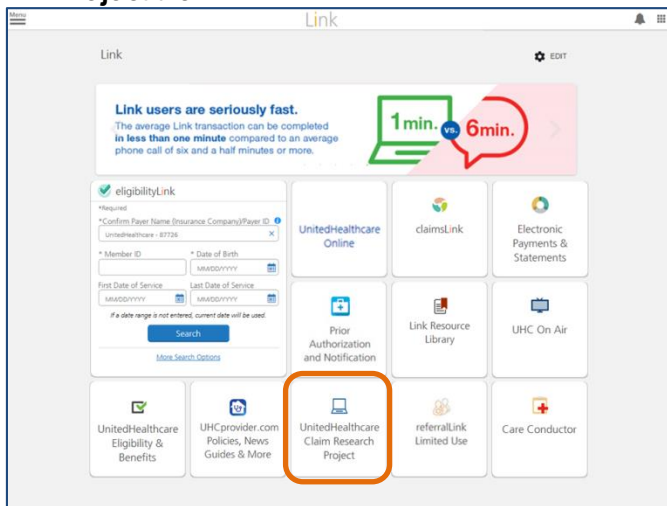
The Claim Research Project app on Link lets you search for and submit a reconsideration request for multiple claims with the same reason for denial (available for UnitedHealthcare Commercial, UnitedHealthcare Medicare Solutions and UnitedHealthcare Community & State plans).

Getting Started

1. From UHCprovider.com, click **Link** and sign in

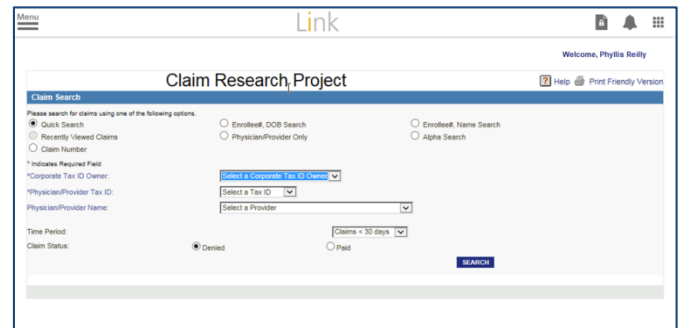


2. Select the **UnitedHealthcare Claim Research Project** tile



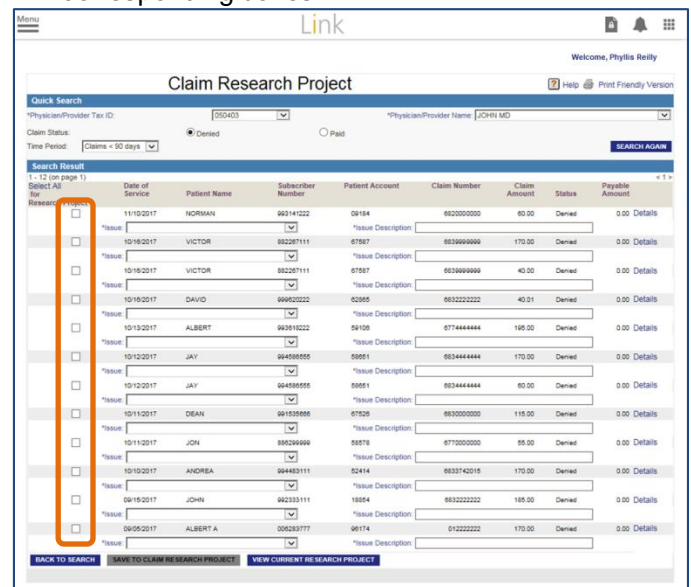
Search for Claims

1. Select the desired Claim Search method by clicking the corresponding radio button
2. Enter the appropriate data
3. Click **Search**

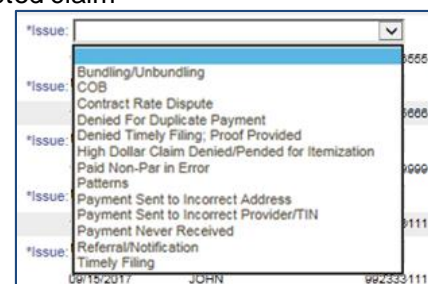


Select Claims

1. Select the desired claims by checking the corresponding boxes



2. Choose an **Issue** from the pull-down menu for each selected claim



Select Claims (continued)

- Click the **Issue Description** for a selected claim
- Enter the **Issue Details** in the pop-up box
- Click **Submit Issue Details**

Save Claims to a Project

- Once the desired claims are updated, click **Save To Claim Research Project**

Note: The draft project will be available for 14 days from the date of creation (the date the first claim was added).

Submit Research Project

- Once all research has been completed, (it must include 20 or more claims) click **View Current Research Project**

- Click **Submit File for Research**

- Record your **Research File Identifier** from the confirmation page

Additional **Help Resources** are available at the **Link Resource Library** and **UHC on Air**