



## In-home palliative care for UnitedHealthcare Community Plan members

UnitedHealthcare Community Plan has collaborated with Palliative Care Alliance and with AvoCare to provide our members with medical care at home for a chronic or long-term illness.

### What this means for you

We want to help ensure your patients who are UnitedHealthcare Community Plan members have access to in-home palliative care if medically necessary. If you'd like to refer a member for palliative care, please contact Palliative Care Alliance or AvoCare directly:

- Palliative Care Alliance
  - Phone: **602-269-6011**
  - Online: [palliativeca.com](http://palliativeca.com)
  
- AvoCare Palliative
  - Phone: **480-268-2675**
  - Fax: **480-268-2676** (please include patient face sheet and demographics, including medical history and physical)
  - Online: [gapcares.com](http://gapcares.com)

### About Palliative Care Alliance and AvoCare

Palliative Care Alliance and AvoCare each help to ensure continuity of care that helps patients avoid unnecessary hospitalizations while receiving care in the comfort of their home.

AvoCare and Palliative Care Alliance each have a team of physicians, nurse practitioners, social workers and other professionals who address and coordinate care for patients and families managing serious illnesses, including:

- Cardiac disease, such as congestive heart failure and acute myocardial infarction
- Pulmonary disease, including upper respiratory infection and pneumonia, as well as chronic obstructive pulmonary disease (COPD) and emphysema
- Cancer
- Advanced neurological disease, including multiple sclerosis (MS) and Parkinson's disease
- Dementia
- Kidney disease

### We're here to help

We appreciate the care you provide to our members. If you have questions, please call Provider Services:

- AHCCCS Complete Care (ACC) and Developmental Disabilities (DD): **800-445-1638**
- Arizona Long Term Care System (ALTCS): **800-293-3740**