

Arizona: Avoid claim denials for social determinants of health

The Arizona Healthcare Cost Containment System (AHCCCS) has [specific guidelines](#) for listing social determinants of health (SDOH) codes on claims for Medicaid members.

Please follow these guidelines to help ensure you're billing us correctly when including SDOH codes on claims:

- Social determinant ICD-10 diagnosis code(s) in code range Z55–Z65 cannot be listed as the primary ICD-10 diagnosis code(s)
 - These codes should **only** be used as secondary or tertiary diagnosis codes
- We'll deny claims submitted to us with ICD-10 diagnosis codes Z55–Z65 listed as the primary diagnosis code(s)
 - If this happens, you'll need to submit a corrected claim

Learn more

For more information about coding and reporting guidelines, please see:

- AHCCCS [Social Determinants of Health ICD-10 Code List](#)
- Centers for Medicare & Medicaid Services (CMS) ICD-10-CM Guidelines, pages 17–18: [ICD-10-CM Official Guidelines for Coding and Reporting](#)

Please note: Coding and reporting guidelines may be updated at any time.

Questions?

- Call Provider Services at **800-445-1638** for AHCCCS Complete Care (ACC) and Developmental Disabilities (DD)
- Call **800-293-3740** for Arizona Long-Term Care System (ALTCS)

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MarComm team to fill out the below for UHCP.com team.

PCA	PCA-1-21-01820-C&S-News
Business Owner	Deidre Richards
Distribution Date specific date to publish on or before	8.1.21
Headline/Title 40-character max. Match this to "Subject" line on UHCP.com WorkFront .	Avoid claim denials for social determinants of health
Description This is the copy that displays in internal and external search results . Ideal length is 156 characters (for external search) up to 245 (for internal search) including spaces. If necessary, should include LOB and Location (state). Use keywords; SEO.	The Arizona Healthcare Cost Containment System (AHCCCS) has specific guidelines for listing social determinants of health (SDOH) codes on claims for Medicaid members. Care providers should follow these guidelines to avoid claim denials.
Teaser for landing page national features, max 15 words	Follow these tips to help ensure you're billing us correctly.
CTA text for landing page, 3-word max Ex: Read more, Go now, See the details	Tell me more
Does this content have any images? National articles are great candidates for features with pictures. Is there imagery that would help the content? Like and ID card, infographic or an illustrated icon?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, how many? Upload high-res images (jpeg or png) with this submission form to UHCP.com WorkFront
Does this content have a corresponding code list ?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, please provide the URL (if already posted) or the pdf of the codes in the code list template for this content.
Is there any training or education we can connect to this topic? Please reference our PAAN training, Coding Corner, or anything else already built on UHCprovider.com/training	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, please provide the URL : _____

Check all that apply this is for backend tagging and will not be visible to providers

Required fields

Service Area		
<input checked="" type="checkbox"/> Claims, Billing and Payments <input type="checkbox"/> Contact Us and Support <input type="checkbox"/> Demographics and Profiles <input type="checkbox"/> Eligibility and Profiles <input type="checkbox"/> Find a Provider	<input type="checkbox"/> Join our Network and Credentialing <input checked="" type="checkbox"/> News <input type="checkbox"/> Other Resources	<input type="checkbox"/> Policies and Protocols <input type="checkbox"/> Prior Authorization/Notification <input type="checkbox"/> Referrals <input type="checkbox"/> Reports and Quality Programs

Product Category		
<input type="checkbox"/> Commercial <input type="checkbox"/> Exchange Plan	<input checked="" type="checkbox"/> Medicaid <input type="checkbox"/> VA CCN	<input type="checkbox"/> Medicare

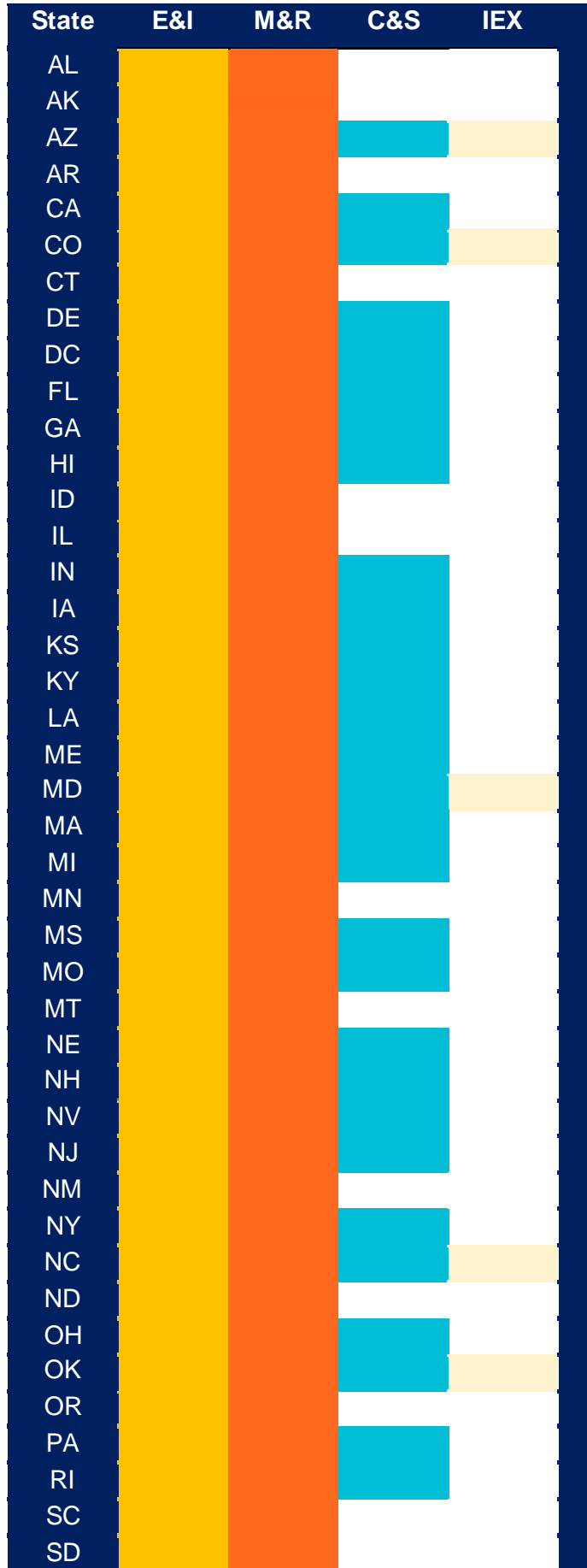
Specialty <small>work with business owner if needed to identify relevant specialties</small>		
<input checked="" type="checkbox"/> Allergy and Asthma <input checked="" type="checkbox"/> Alternative Medicine <input checked="" type="checkbox"/> Anesthesia and Pain Management <input checked="" type="checkbox"/> Behavioral Health <input checked="" type="checkbox"/> Cardiology <input checked="" type="checkbox"/> Dental <input checked="" type="checkbox"/> Dermatology <input checked="" type="checkbox"/> Ear, Nose and Throat <input checked="" type="checkbox"/> Endocrinology and Diabetes <input checked="" type="checkbox"/> Family Medicine <input checked="" type="checkbox"/> Gastroenterology <input checked="" type="checkbox"/> General Surgery <input checked="" type="checkbox"/> Genetics	<input checked="" type="checkbox"/> Geriatrics and Aging <input checked="" type="checkbox"/> Hematology <input checked="" type="checkbox"/> Infectious Diseases <input checked="" type="checkbox"/> Internal Medicine <input checked="" type="checkbox"/> Laboratory Testing <input checked="" type="checkbox"/> Mental Health <input checked="" type="checkbox"/> Nephrology <input checked="" type="checkbox"/> Neurology <input checked="" type="checkbox"/> Neurosurgery, Orthopedics, Spine <input checked="" type="checkbox"/> Nursing <input checked="" type="checkbox"/> Obstetrics and Gynecology <input checked="" type="checkbox"/> Oncology and Cancer <input checked="" type="checkbox"/> Ophthalmology	<input checked="" type="checkbox"/> Pediatrics <input checked="" type="checkbox"/> Pharmacy and Drugs <input checked="" type="checkbox"/> Physical Medicine, Rehabilitation <input checked="" type="checkbox"/> Plastic Surgery <input checked="" type="checkbox"/> Primary Care Physicians <input checked="" type="checkbox"/> Pulmonology <input checked="" type="checkbox"/> Radiology <input checked="" type="checkbox"/> Rheumatology <input checked="" type="checkbox"/> Urology <input checked="" type="checkbox"/> Vision

Category		
<input type="checkbox"/> Material change notice <input type="checkbox"/> Events	<input type="checkbox"/> Drugs & pharmacy <input type="checkbox"/> Medical Policy	<input type="checkbox"/> Prior authorization <input type="checkbox"/> Reimbursement policy

Point of Care		
<input checked="" type="checkbox"/> Emergent <input checked="" type="checkbox"/> Home health <input checked="" type="checkbox"/> Hospital	<input checked="" type="checkbox"/> Inpatient <input checked="" type="checkbox"/> Nursing Facility <input checked="" type="checkbox"/> Outpatient	<input checked="" type="checkbox"/> Telehealth

Topics		
<input type="checkbox"/> Credentialing <input type="checkbox"/> COVID-19 <input type="checkbox"/> Digital tools	<input type="checkbox"/> Provider portal <input type="checkbox"/> Quality Programs	

Location*		
<input type="checkbox"/> AK	<input type="checkbox"/> LA	<input type="checkbox"/> OK
<input type="checkbox"/> AL	<input type="checkbox"/> MA	<input type="checkbox"/> OR
<input type="checkbox"/> AR	<input type="checkbox"/> MD	<input type="checkbox"/> PA
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<input type="checkbox"/> CO	<input type="checkbox"/> MN	<input type="checkbox"/> SD
<input type="checkbox"/> CT	<input type="checkbox"/> MO	<input type="checkbox"/> TN
<input type="checkbox"/> DC	<input type="checkbox"/> MS	<input type="checkbox"/> TX
<input type="checkbox"/> DE	<input type="checkbox"/> MT	<input type="checkbox"/> UT
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