



Subject line: **Get ready for your upcoming audit**

UnitedHealthcare Community Plan Long-Term Care (LTC) will work with the Foundation for Senior Living (FSL) to conduct upcoming annual AHCCCS-required monitoring of Home- and Community-Based Services (HCBS).

What this means for you

FSL will contact your facility in advance to notify you of their visit to conduct the audit. We've attached a monitoring tool that FSL will utilize in the audits. **Please review the tool to help ensure you're in compliance with the audit requirements.**

Our quality management team is available to provide technical assistance with the tool if needed. We'll continue to provide oversight of this process and conduct evaluations and any necessary follow-up activities.

Who will be included in the audit?

FSL will conduct the audits throughout our contracted provider network in the following geographical services areas (GSAs):

- North GSA: Apache, Coconino, Mohave, Navajo and Yavapai counties
- Central GSA: Maricopa, Gila and Pinal counties

The following provider types are included:

- Assisted living homes
- Assisted living centers
- Adult foster care homes
- Attendant care agencies
- Direct care worker training and testing programs (associated with attendant care agencies or independent)

We're here to help

We appreciate your cooperation with FSL to help ensure this required monitoring is completed. If you have questions, please contact your provider advocate at westprteam@uhc.com. Thank you.