

# Free Webinar!

Attn: Health care professionals,  
hospital managers, office managers and staff



## Welcome to the UnitedHealthcare Community Plan of California Network

UnitedHealthcare Community Plan of California is available to San Diego County residents who are enrolled in the state's Medicaid program. As you and your staff begin providing care to UnitedHealthcare Community Plan of California members, we invite you to register for a free training webinar, so you have all the information you need to do business with us.



## By attending this webinar, you'll learn:

Important information about UnitedHealthcareCommunity Plan of California:

- How to use our online tools and resources to check member eligibility, submit claims and more
- Best practices for claims submission and timely filing
- Requirements and processes for requesting prior authorization
- How to resolve issues by reaching out to the right contacts
- How to access quick reference guides for answers to commonly asked questions



## How to register:

Choose a session from the next page of this document. Then, go to [uhc.webex.com](https://uhc.webex.com) > **WebEx Training**. Enter your selected session number and follow the prompts to complete your registration. Here's the information you'll need:

- Session number and password
- First and last names of attendees
- Organization name
- Tax ID number (TIN)
- Address and phone number
- You'll receive an email confirmation once you've registered



## Register Today

Registration is required. Go to [uhc.webex.com](https://uhc.webex.com) > **WebEx Training** to get started.



**Webinar schedule for health care professionals, hospital managers, office managers and staff:**

Day	Date	Time	Sessions #	Password
Monday	Jan. 18, 2021	10 a.m.	135 487 7990	1Hour@class
Tuesday	Feb. 16, 2021	1 p.m.	135 110 3555	1Hour@class
Wednesday	March 24, 2021	10 a.m.	135 463 0563	1Hour@class
Thursday	April 22, 2021	1 p.m.	135 768 6159	1Hour@class
Monday	May 17, 2021	10 a.m.	135 272 7570	1Hour@class
Tuesday	June 15, 2021	1 p.m.	135 585 1231	1Hour@class
Wednesday	July 21, 2021	10 a.m.	135 172 5674	1Hour@class
Thursday	Aug. 19, 2021	1 p.m.	135 750 1562	1Hour@class
Monday	Sept. 20, 2021	10 a.m.	135 998 3631	1Hour@class
Tuesday	Oct. 19, 2021	1 p.m.	135 719 4092	1Hour@class
Wednesday	Nov. 17, 2021	10 a.m.	135 707 3926	1Hour@class
Thursday	Dec. 16, 2021	1 p.m.	135 416 8711	1Hour@class

For more information, go to [UHCprovider.com/CAcommunityplan](https://UHCprovider.com/CAcommunityplan) > Training and Education. Thank you.

**Questions?**

If you have questions, contact Sonia Labrado at **858 658-8519** or [sonia.labrado@uhc.com](mailto:sonia.labrado@uhc.com) or Ruth Morales at **858-658-8612** or [ruth\\_morales@uhc.com](mailto:ruth_morales@uhc.com).

We look forward to working with you!