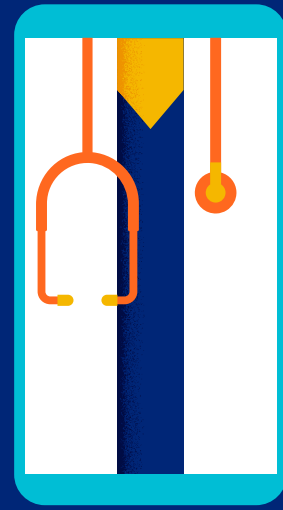




Reduce after-hours calls with UHC Doctor Chat



The UHC Doctor Chat app provides 24/7/365 virtual care for UnitedHealthcare Community Plan members. When your patients use UHC Doctor Chat, it can reduce after-hours calls to your office while helping your patients receive the care they need, when they need it.

UHC Doctor Chat was designed to supplement – not replace – the care you provide to your patients. Board-certified doctors assist patients with understanding the urgency of their health concerns, and they provide timely care to help avoid unnecessary trips to the emergency room (ER).

Here's how UHC Doctor Chat can support your practice:

- Redirects patients away from the ER and back to your office
- Saves your staff time by reducing unnecessary emergency and after-hours calls
- Helps reduce avoidable readmissions by offering an after-hours option for patients to ask questions about their post-discharge plan
- Provides a resource for high-need patients

Who are UHC Doctor Chat doctors?

UnitedHealthcare partnered with CirrusMD to form UHC Doctor Chat. CirrusMD doctors are licensed to practice in Hawaii and can address acute care, chronic care, mental health, women's health and more.



Tell your patients about the benefits of virtual care through UHC Doctor Chat. Learn more at UHCDoctorChat.com

Questions?

Contact your UnitedHealthcare provider representative.
Visit UHCprovider.com/contactus