Have questions about UnitedHealthcare? We have care provider support teams and a library of online resources ready to assist you.

**Provider Advocates**

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Provider types:
- Durable Medical Equipment (DME)
- HH/Hospice
- Pharmacy
- Freestanding Lab/Radiology

**Provider Relations and Service Advocacy Manager**

- **Amy Lapaczonek**
  - Manager Provider Services
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**Network Management/Provider Contracting**

- Address: 1089 Jordan Creek Parkway, Suite 320
  - West Des Moines, IA 50266
  - Phone: 866-669-1830

Please include the physician name, contact name, phone number, tracking number, Tax Identification Number (TIN), and a brief description of the issue you’re having.

**Electronic Data Interchange (EDI) Claims**

- Phone: 800-842-1109

**Electronic Payments & Statements (EPS)**

- Phone: 877-620-6194

Choose option 1 for enrollment and option 2 for access questions. Support is available 7 a.m. – 6 p.m. CT, Mon.-Fri.

**Link**

- Phone: 866-842-3278, option 1
- Email: providertechsupport@uhc.com
- Online: [UHCprovider.com/Link](http://UHCprovider.com)

To sign into Link, visit [UHCprovider.com](http://UHCprovider.com) and click on the Link button in the top right corner.
Physician and Ancillary Provider Advocates
2019 Iowa Map

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Please contact your network contractor if you have questions.

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