

# UnitedHealthcare Community Plan of Indiana

## Quick reference guide

### Opioid overutilization prevention and opioid use disorder treatment programs

In response to the U.S. opioid epidemic, we've developed programs to help our members receive the care and treatment they need in safe and effective ways. We've based our measures on the Centers for Disease Control and Prevention's (CDC) opioid treatment guidelines to help prevent overuse of short-acting and long-acting opioid medications. Please use this quick reference guide to learn more about what we offer.

#### Concurrent Drug Utilization Review programs

The Concurrent Drug Utilization Review (cDUR) program uses the pharmacy claims processing system to screen all prescriptions at the point of service and checks for possible inappropriate drug prescribing and utilization, as well as potentially dangerous medical implications or drug interactions. The program includes communication to the dispensing pharmacy at point of service through claims edits and messaging to the dispensing pharmacy at point of service. The pharmacist will need to address the clinical situation at the point of sale before entering appropriate National Council for Prescription Drug Programs (NCPDP) code to receive an approved claim, unless otherwise stated below.

<b>THERDOSE Acetaminophen</b>	<ul style="list-style-type: none"><li>• Combination opioids plus acetaminophen (APAP) limit</li><li>• Prevents doses of APAP greater than 4 grams per day</li></ul>
<b>Duplicate Therapy – Short-Acting Opioids (SAOs)</b>	<ul style="list-style-type: none"><li>• Alerts to concurrent use of multiple SAOs</li></ul>
<b>Duplicate Therapy – Long-Acting Opioids (LAOs)</b>	<ul style="list-style-type: none"><li>• Alerts to concurrent use of multiple LAOs</li></ul>
<b>Drug-Drug Interaction – Opioids and Medication-Assisted Treatment (MAT)</b>	<ul style="list-style-type: none"><li>• Point-of-sale alert for concurrent use of opioids and MAT drugs</li></ul>
<b>Drug-Drug Interaction – Opioids and Benzodiazepines</b>	<ul style="list-style-type: none"><li>• Point-of-sale alert for concurrent use of opioids and benzodiazepines</li></ul>
<b>Drug-Drug Interaction – Opioids and Carisoprodol</b>	<ul style="list-style-type: none"><li>• Point-of-sale alert for concurrent use of opioids and carisoprodol</li></ul>
<b>Drug-Drug Interaction – Opioids and Sedative Hypnotics</b>	<ul style="list-style-type: none"><li>• Point-of-sale alert for concurrent use of opioids and sedative hypnotics</li></ul>
<b>Drug-Inferred Health State – Opioids and Prenatal Vitamins and Medications Used in Pregnancy</b>	<ul style="list-style-type: none"><li>• Enhanced point-of-sale alert for concurrent use of opioids and prenatal vitamins and for concurrent use of opioids and medications used in pregnancy (e.g., doxylamine/pyridoxine)</li><li>• This custom message does not require the pharmacist to enter appropriate NCPDP codes to receive an approved claim</li></ul>
<b>High Dose Opioids – Encourage Pharmacist to Offer Opioid Antagonist</b>	<ul style="list-style-type: none"><li>• Enhanced point-of-sale alert for high dose opioids that recommends the pharmacist offer an opioid antagonist</li><li>• This custom message does not require the pharmacist to enter appropriate NCPDP codes to receive an approved claim</li></ul>

## Retrospective Drug Utilization Review programs

The Retrospective Drug Utilization Review (rDUR) program analyzes claims daily and sends communications to prescribers.

### Abused Medications DUR Program

- Daily identification of members who are getting multiple opioid prescriptions from multiple prescribers and/or filling at multiple pharmacies
- Also identifies members with chronic early refill attempts, overlapping LAOs, overlapping SAOs, high daily doses of opioids, a diagnosis of opioid overdose with an opioid fill, overlapping opioid and MAT medications, overlapping opioid, muscle relaxant and benzodiazepine and overlapping opioid and opioid potentiator
- Patient-specific information sent to all prescribers with medication fill history for the last 4 months

### Duplicate Therapy – Short-Acting Opioids (SAOs)

- Pharmacy lock-in programs vary by state, however, all include filling of opioids by multiple prescribers at multiple pharmacies as an inclusion criterion for the program
- Members chosen for the program will be locked into 1 pharmacy for all of their medications for a period of 1 year. Lock-in periods vary by state.

## Utilization Management programs

Utilization Management (UM) programs promote appropriate use, help reduce costs and, ultimately, help improve the health status of members.

### Cumulative Morphine Milligram Equivalent (MME) Threshold

- Point-of-sale dosage limit for all opioid products up to a specified MME
- Prevents cumulative opioid doses above the preset threshold from processing
- Prior authorization required for doses above the preset threshold
- The state of IN has indicated the threshold limit will decrease quarterly
- State specific threshold limit schedule from 4/1/2022 to 4/1/2023:

4/1/2022: 1000 MME per day  
7/1/2022: 900 MME per day  
10/1/2022: 810 MME per day  
1/1/2023: 730 MME per day  
4/1/2023: 660 MME per day

### LAO Prior Authorization

- Prior authorization requires:
- Attestation of appropriate use and monitoring
- Patient must have received 90 days of SAO treatment in the last 120 days (non-cancer pain). There is also a step requirement through 2 preferred SAO fentanyl patches that requires cancer diagnosis or palliative care-related pain.
- Methadone requires diagnosis of terminal cancer pain

### New to Therapy SAO Edit

- Point-of-sale limits for members who are opioid naïve (less than 90 days of opioid therapy in previous 120 days)
- Point-of-sale limits include maximum of a 7-day supply per fill and maximum of 14 days per 45 days
- Prior authorization required to exceed these quantities for opioid-naïve members
- Absence of state-defined denial criteria

### Cough and Cold Products Containing Opioid Components

- Limited to a quantity per fill of 120 mL (units), as well as a 30-day maximum quantity of 360 mL (units)
- Prior authorization is required for members under age 18 prior to filling a cough and cold product containing opioid components

### Transmucosal Fentanyl Product Prior Authorization

- Prior authorization requires:
- Documentation of pain due to cancer and patient is already receiving opioids
- Absence of state-defined denial criteria

### Overdose Prevention (Naloxone)

- No prior authorization is required for preferred naloxone products (generic naloxone injection, Narcan® Nasal Spray)

## Evidence-based prescribing programs

Focuses on outreach to prescribers identified as outliers.

### Fraud/Waste/Abuse Evaluation

- Retrospective controlled substance claims analysis
- Identifies outlier opioid prescribers

## Miscellaneous

### Substance Use Disorder Help Line

- 24/7 Help Line: Call **855-780-5955**. For members or caregivers, staffed by licensed behavioral health providers.
- Reference: [www.liveandworkwell.com](http://www.liveandworkwell.com)

### Miscellaneous – Drug Enforcement Agency (DEA) License Edit

- Verifies DEA number or license is active and matches scheduled medication in the claim

### Miscellaneous – Refill-Too-Soon Threshold

- Increases the refill-too-soon threshold to 90% on opioids and other controlled substances CII-V

## \*State-defined denial criteria

### Opioid Prescription Denial Criteria

- Concurrent claims for buprenorphine for MAT in the last 45 days
- Concurrent use of carisoprodol or combinations
- New opioid claims with concurrent claims for benzodiazepines in the last 30 days
- Five or more opioid prescribers in past 60 days
- More than 1 LAO and 1 SAO utilized concurrently
- New opioid utilizers attempting to fill a LAO
- New opioid utilizers attempting to fill more than a 7-day supply for first SAO claim or more than 14-day supply total in 45 days

# Abbreviations

APAP	Acetaminophen	MME	Morphine Milligram Equivalent
CDC	Centers for Disease Control and Prevention	PA	Prior Authorization
cDUR	Concurrent Drug Utilization Review	rDUR	Retrospective Drug Utilization Review
DEA	Drug Enforcement Agency	SAOs	Short-Acting Opioids
LAOs	Long-Acting Opioids	UM	Utilization Management
MAT	Medication-Assisted Treatment		



## We're here to help

For more information, please call **970-248-5031** or **800-641-8921**.

## How to submit prior authorizations

**Online:** Use the Prior Authorization and Notification tool at [UHCProvider.com](https://UHCProvider.com). For more information, visit [UHCprovider.com/paan](https://UHCprovider.com/paan).

**Phone:** Call **800-310-6826**

**Fax:** Fax your completed form to 866-940-7328

Pharmacy Prior Authorization forms are available at [UHCprovider.com](https://UHCprovider.com) > Menu > Health Plans by State – choose your state > Medicaid (Community Plan) > Prior Authorization and Notification