

Provider Bulletin

LogistiCare has been renamed to ModivCare.

modivcare™
FORMERLY LOGISTICARE

ModivCare's hope is that their purposeful shift toward becoming a tech-enabled, value-based healthcare company, strengthened by their values-driven culture, will translate into a vastly better member experience that delivers consistent, positive healthcare outcomes and leads their industry into a new era.

What has changed as part of the name change?

The name changed as of 01/06/2021, but the entity will otherwise remain intact. The name change includes:

- A change to the logo, in color and appearance.
- The ModivCare website will be branded with "formerly known as LogistiCare", for at least 12 months.

What is Not changing as part of the name change?

- Phone numbers and the way, members, facilities, and transportation providers contact ModivCare. All the contact numbers remain the same.
 - Facilities line: 866-697-0496
 - Fax Number: 800-597-2091
 - Member Reservation line: 877-796-5847
 - Where's My Ride: 877-796-5848 (If a driver is late)
 - Website: www.modivcare.com (www.logisticare.com still works)
- Their commitment to every member

How does this change affect members?

The member experience should be seamless. Because all the contact numbers and the website remain the same, access should continue as before.