

Denial error for COVID-19 vaccine administration fee claims

UnitedHealthcare Community Plan of Louisiana

Aug. 20, 2021

Effective May 10, 2021, the Louisiana Department of Health allowed reimbursement for the Pfizer-Biontech COVID-19 vaccine administered to patients age 12-15. After the effective date, UnitedHealthcare Community Plan may have denied claims for vaccine administration fees for these patients in error.

Because this could affect your reimbursement, we've corrected the error and will reprocess all incorrectly denied claims within the next 30 days.

What you need to do

You don't need to take any action.

Questions?

We apologize for the inconvenience. If you have questions, please call us at **866-875-1607**, 7 a.m.–7 p.m., Monday–Friday,