



Change Healthcare Claims Extension

UnitedHealthcare Community Plan (UHCCP) is providing support for providers who have had claims affected by the attack on Change Healthcare systems. As a result of the February 2024 incident, the Louisiana Department of Health (LDH) has approved an extension to timely file claims. For claims that were due during the period of 2/21/2024-4/10/2024 an extension has been granted for 30 days from the date that claims submission functionality was restored and communicated to providers.

UnitedHealth Group is providing a no interest, no fee temporary loan program for provider who need financial assistance due to claim payment delays. Please click [here](#) to learn more information about the loan.

For questions or concerns regarding any bulletin, contact United Healthcare Community Plan at 1-866-675-1607.