



Valid Telehealth Place of Service (POS) Options

- January 1, 2022

The Louisiana Department of Health made some revisions to the COVID-19 informational bulletin 20-5 on 05-06-2022. The billing instructions have changed in that non-FQHC/RHC providers must indicate the appropriate place of service, either **02 (other than home)** or **10 (home)**, based on the beneficiary's location at the time of service and must append modifier -95. Services delivered via an audio/video system and via an audio-only system are to be coded this same way.

FQHCs/RHCs providers must indicate the appropriate place of service 02 (other than home) or 10 (home), based on the beneficiary's location at the time of service and must append modifier -95 on the header and on all detailed service lines. Services delivered via an audio/video system and via an audio-only system are to be coded this same way. Reimbursement for these services in an FQHC/RHC will be at the all-inclusive prospective payment rate on file for the date of service.

The Louisiana Medicaid fee-for-service (FFS) claim processing system is being updated to allow the appropriate teletherapy place of service code, either 02 (other than home) or 10 (home), based on the beneficiary's location at the time of service in addition to the procedure modifier 95.

All therapy providers must indicate the appropriate place of service, either 02 (other than home) or 10 (home), based on the beneficiary's location at the time of service and must append modifier -95.

In addition to providing a CPT code, providers must indicate the appropriate place of service, either 02 (other than home) or 10 (home), based on the beneficiary's location at the time of service and must append modifier -95. Services delivered via an audio/video system and via and audio-only system are to be coded this same way.

For Telehealth at Outpatient Hospital Facility the POS 02 (other than home) or 10 (home) telehealth guidance for professional claims does not apply for telehealth billing on the UB 04 Form. When submitting secondary claims (Third Party Liability – TPL) for Telehealth, if a primary insurance claim for telehealth services was submitted with a place of service equal

to the primary carrier's billing requirements and modifier -95 is appended to the procedure code for a covered service, Gainwell Technologies will allow the secondary claims and encounters. Place of service (POS) 02 (other than home) or 10 (home) will not be required for these claims. This instruction also applies to MCOs. When coding for normal EPSDT preventive services code by age (99381- 99385, 99391-99395) with telehealth modifier (95), reduced services modifier (52), and the appropriate place of service, either 02 (other than home) or 10 (home), based on the beneficiary's location at the time of service.