



### **Maryland HealthChoice Provider Enrollment Required by Jan. 1, 2020**

The Maryland Department of Health (MDH) requires all care providers who bill for services provided to HealthChoice Medical Assistance Program (Medicaid) recipients to enroll in the electronic Provider Revalidation and Enrollment Portal (ePREP). You must register and maintain your demographic information with UnitedHealthcare and the ePREP portal by Jan. 1, 2020, to receive reimbursement for your services. If you don't enroll, you'll be in breach of your Provider Agreement with UnitedHealthcare Community Plan, which may affect your network participation status.

#### **What You Need to Do**

Please visit [MDH ePREP](#) and complete the following actions:

1. Create a User Profile
2. Create and/or join a Business Profile
3. Confirm provider type and association with UnitedHealthcare Community Plan
4. Complete the ePREP application

#### **Avoid Claim Denials**

The following tips may help you avoid claim denials once you're registered with ePREP:

- List only registered National Provider Identifiers and care provider types on claims.
- Update service locations, telephone numbers and panel status in ePREP as changes occur.

If you don't enroll with MDH via the ePREP portal and update your demographic information, any claims you submit for services you provide to Maryland HealthChoice recipients may be denied.

#### **ePREP Resources**

The following Maryland Department of Health resources can help with ePREP enrollment:

- Webinar and Training: [MDH ePREP Website](#)
- Frequently Asked Questions: [MDH ePREP FAQ](#)
- Sign Up for Portal Access: [ePREP portal](#)

#### **Questions**

If you have questions or need help with ePREP, please contact the Maryland Department of Health Provider Enrollment HelpLine at 844-463-7768, 7 a.m. – 7 p.m., Monday – Friday, except for state holidays. You can email [MDProviderRelations@automated-health.com](mailto:MDProviderRelations@automated-health.com). Thank you.