

# UnitedHealthcare Community Plan's Healthy Michigan Plan Primary Care Provider Health Risk Assessment Incentive

Frequently asked questions

## Overview

UnitedHealthcare Community Plan's Healthy Michigan Plan (HMP) will pay participating primary care providers (PCPs) an annual incentive for members who complete and submit a Health Risk Assessment (HRA).

## Frequently asked questions

### What are the HRA incentives for each member?

For HRAs completed on or after Jan. 1, 2021:

- You'll earn **\$25** for each Healthy Michigan Plan member for HRAs submitted by fax or mail to UnitedHealthcare Community Plan or Michigan Department of Health and Human Services (MDHHS)
- You'll earn **\$50** for each Healthy Michigan Plan member for HRAs submitted electronically through CHAMPS

### When is an HRA considered complete?

An HRA is considered complete when you select the healthy behavior that you discussed with the HMP member during your visit, and you complete the Primary Care Provider Attestation section of the HRA. Please use the appointment date as your attestation date.

### Where can I find a HRA form?

You can find the HRA at [UHCprovider.com](http://UHCprovider.com) or [michigan.gov/healthymiplan](http://michigan.gov/healthymiplan).

If you would like us to mail you a supply of HMP HRAs, please email [uhchmphra@uhc.com](mailto:uhchmphra@uhc.com) and indicate quantity and mailing address.

### How do I submit HRAs?

HRAs can be sent by fax or mail to UnitedHealthcare Community Plan.

- **Fax number:** 855-740-0941
- **Mailing address:** UnitedHealthcare  
Community Plan Attn: Healthy Michigan HRA  
3000 Town Center Suite 1400  
Southfield, MI 48075

**OR**

HRAs can be faxed to MDHHS or submitted via CHAMPS.

- **Fax number:** 517-763-0200
- **CHAMPS:** The HRA form can be submitted and viewed in the **CHAMPS system** via the Health Risk Assessment Questionnaire Web Page

### What's the submission deadline?

We ask you to submit completed HRAs within 2 weeks of each member's visit.

### **Do I need to bill code 96160 on the claim?**

No. It's not necessary to include 96160 on the claim to indicate the HRA was completed during that visit. We'll use that code only as a reference; it won't factor into your incentive calculation.

### **When is the incentive paid?**

UnitedHealthcare will perform an annual audit of HRAs received to determine your incentive payment. The payment will accompany other annual UnitedHealthcare incentive programs, which are typically paid in April.

### **Who do I contact if I have questions?**

If you have questions about the HRA, please contact our Health Plan Operations Specialist at [uhchmphra@uhc.com](mailto:uhchmphra@uhc.com). We'll respond within 48-72 hours.