

Retiring Admission Notification Fax Number Reminder

Fax numbers that some acute and post-acute facilities use to notify us when UnitedHealthcare Community Plan members have been admitted **will be retired on Dec. 1, 2020**. We first announced this change in the August [Network Bulletin](#). You can find more information and a list of retiring numbers at UHCprovider.com/admit. As always, we will comply with contractual and regulatory requirements.

All hospital admission notifications should be submitted through the HIPAA Electronic Data Interchange (EDI) [278N](#) transaction or the [Prior Authorization and Notification tool](#) on Link. If you're unable to use an electronic option, call Provider Services at **877-842-3210** to submit a notification by phone.

If you would like help creating a Link account or using the Prior Authorization and Notification tool, please call UnitedHealthcare Web Support at **866-842-3278, option 1**.

For more information about the EDI 278N, please see our [reference guide](#) or contact us at **888-804-0663** or 278n@uhc.com.

Questions?

Please visit UHCprovider.com/admit or contact Provider Services.