

2021 medical record reviews

The annual 2021 medical record reviews are in process. UnitedHealthcare® clinical practice consultants (CPCs) will contact you if your practice is randomly selected to participate. Member medical records, paper and electronic (EHR/EMR), need to be current, detailed and organized.

The **2021 Care Provider Manual** includes the medical record documentation standards and the audit tools that the CPCs will use to score the medical records. At this time, there are 2 review audits:

- UnitedHealthcare members, ages 20 and older
- UnitedHealthcare (MSCAN and CHIP) well-child visits for the early and periodic screening, diagnostic and treatment (EPSDT)

Questions?

See the **2021 Care Provider Manual**.