599 Children's Health Insurance Program overview

Quick reference guide

Unborn children of UnitedHealthcare Community Plan members who are not eligible for Medicaid may be covered by the 599 Children's Health insurance Program (CHIP). The federally mandated length of stay rule for delivery does not apply to 599 CHIP delivery cases. For this reason, maternity and delivery notifications are covered only until the unborn child's delivery date.

Coverage for 599 CHIP unborn members

The benefits cover a limited set of services until the child is delivered, such as:

- Prenatal care
- Pregnancy-related services that are solely for the health of the unborn child

The 599 CHIP benefits do not cover the following:

- Postpartum care
- Medical issues separate from the pregnant person's health
- Issues unrelated to the pregnancy

How to submit a claim

You can submit a 599 CHIP claim through the UnitedHealthcare Provider Portal:

- Go to UHCprovider.com and click Sign In at the top-right corner
- Enter your One Healthcare ID
 - New users without and a One Healthcare ID: visit **UHCprovider.com/access** to get started
- In the menu, select Claims & Payments > Submit a Claim
- Complete the fields, attach supporting documents and submit

Please include on the claim the following information:

- The mother's first name and last name or enter "UNBORN" and last name from the member ID card
- The member ID on the card
- The member group ID name of NESHAD
- The mother's date of birth or member's effective date of the unborn child. You can find the effective date by calling Nebraska Medicaid Eligibility Service at 402-471-9580 in Lincoln or 800-642-6092 anywhere else.

Global billing is not allowed. To learn more about claim submissions, view our training guide.



We're here to help

For chat options and contact information, visit **UHCprovider.com/contactus.** You can also contact UnitedHealthcare Provider Services at **877-842-3210,** TTY/RTT **711,** 7 a.m.-5 p.m. CT, Monday-Friday.

