

Nebraska Heritage Health Adult Expansion

Overview

Nebraska Medicaid and Long-Term Care (MLTC) has expanded Medicaid coverage under the Heritage Health Adult Expansion program. The Heritage Health Adult program expands Medicaid coverage to adults, ages 19–64, whose income is at or below 138% of the federal poverty level. Heritage Health Adult members are enrolled in managed care plans through the existing Heritage Health program and are eligible for the same benefit package. This includes comprehensive medical, behavioral health and prescription drug coverage, as well as vision services, dental services and over-the-counter (OTC) medication benefits.

Key points

- The Heritage Health Adult program began on Oct. 1, 2020
- All Heritage Health Adult members are eligible for the same benefit package starting Oct. 1, 2021

Frequently asked questions

Eligibility and benefits



Who is eligible to participate in the program?

Heritage Health Adult expands Medicaid eligibility to Nebraska residents, ages 19–64, whose income is at or below 138% of the federal poverty level.



How can I verify member eligibility?

Always verify member eligibility prior to providing services. You can verify eligibility:

- **Online:** To access eligibility information, go to the Provider Portal at > UHCprovider.com > sign in or go to UHCprovider.com/eligibility
- **By phone:** Call Provider Services at **866-331-2243** or call the Nebraska Medicaid Eligibility System (NMES) at **800-642-6092**

The following is a sample Heritage Health Adult Expansion ID card to help you identify these members.



**All member information in the sample is fictional for sample purposes. Always refer to the member's active ID card for current details.*





How can individuals enroll in Heritage Health Adult Expansion?

Eligibility for the Heritage Health Adult Expansion program is determined by DHHS. Individuals can apply:

- **Online:** ACCESSNebraska (dhhs.ne.gov/pages/accessnebraska.aspx)
- **By phone:** 855-632-7633
- **In person:** A list of DHHS local offices is available at dhhs.ne.gov/pages/public-assistance-offices.aspx

Care provider resources

If you have questions, please call Provider Services at **866-331-2243**. Further details around medical and reimbursement policies at UHCprovider.com > Menu > Policies and Protocols > Community Plan Policies.



To learn more about this plan, visit UHCprovider.com/NEcommunityplan or go to UHCprovider.com/guides > Community Plan Care Provider Manuals for Medicaid Plans by State.