



COVID-19 Update for UnitedHealthcare Community Plan of New Jersey Care Providers

Learn more about UnitedHealthcare COVID-19 related resources for care providers, including telehealth services, at UHCprovider.com/COVID-19.

Continued Support for Members and Providers

UnitedHealthcare has waived member copays, coinsurance and deductibles, for COVID-19 testing provided at approved locations in accordance with Centers for Disease Control and Prevention (CDC) guidelines for members enrolled in fully insured comprehensive medical plans and Medicaid and Medicare managed care plans.

Early prescription refills

UnitedHealthcare members can also fill existing prescriptions early (up to a 90-day refill) through direct pharmacy or mail order. Members can call the pharmacy number on their ID card, or speak directly to a pharmacist, in order to get an early refill.

Telehealth

To help meet the needs of our members, we've also expanded our [policies around telehealth services](#).

Notify Us of Office Closures

Any UnitedHealthcare Community Plan of New Jersey network care provider who closes their office due to COVID-19 should call us immediately at 888-362-3368.

Personal Care Assistant and Home Care Providers

To help prevent the spread of COVID-19 and to protect both health care workers and those being cared for, we'd like to remind all participating personal care assistant (PCA) and home care providers to use CDC recommended guidance when interacting with members. Please visit the [CDC Coronavirus website](#) for more information.