

Electronic Visit Verification

UnitedHealthcare Community Plan of New Jersey

Overview

Electronic Visit Verification (EVV) is a federal requirement of the 21st Century Cures Act. Effective **Jan. 1, 2021**, all states, including New Jersey, must have EVV systems for direct care workers who provide Medicaid-funded personal care services.

EVV systems use an electronic device, such as a smartphone or tablet or a landline telephone, to record specific information about a service visit and verify that the visit occurred.

EVV roll out

EVV implementation will be rolled out in 2 phases:

- **Phase 1 (Jan. 1 – June 30, 2021):** Agencies will demonstrate progress towards full EVV compliance
- **Phase 2 (Starting July 1, 2021):** 100% of claims for personal care services must be supported by verified visit data

EVV training

Our home and community-based service (HCBS) provider advocates are available to offer webinar training on how to use EVV for billing. If you're interested in training, please email hcbs_northeast_pr@uhc.com.

Learn more

For more information about EVV, go to njmmis.com > [Recent Newsletters](#) > Newsletter Vol. 31, No. 1 > Electronic Visit Verification (EVV) Claims Payment for all Medicaid Fee for Service (FFS) and Managed Care Organization (MCO) Providers Billing for Personal Care Services, subject to the EVV mandate of the 21st Century Cures Act.

We're here to help

If you have questions, please contact your assigned provider advocate or email hcbs_northeast_pr@uhc.com. Thank you.