

Orthopedic Shoes and Inserts (Orthotics)

UnitedHealthcare Community Plan of New Jersey

Starting October 1, 2020, UnitedHealthcare Community Plan of New Jersey will implement a new policy for orthopedic shoes and inserts. Please refer to the following when submitting claims for orthopedic shoes and inserts.

For orthopedic shoe inserts, UHCCP-NJ will reimburse up to 4 units (2 left & 2 right) or 2 pairs of orthopedic inserts for the same member during a calendar year.

For orthopedic shoes, UHCCP-NJ will reimburse up to up to 2 units (1 left & 1 right) or 1 pair of orthopedic shoes for the same member during a calendar year.

Our policy can be found by navigating to:

www.UHCprovider.com/njcommunityplan > Bulletins and Newsletters > Current News, Bulletins and Alerts

Or through the hyperlink below:

<https://www.uhcprovider.com/en/health-plans-by-state/new-jersey-health-plans/nj-comm-plan-home/nj-cp-news.html>

Questions

If you have questions, please contact your Network Representative or call Provider Services at **888-362-3368**.