



April 20, 2026

To: Managed Care Organizations (MCOs)

RE: Encounter Submission Guidance regarding inclusion of Home Care Registry IDs on all Home Health Aide and Personal Care encounters, and Statewide Fiscal Intermediary (SFI) Personal Assistant IDs on Consumer Directed Personal Assistance Services (CDPAS) encounters

Please share this information with staff as appropriate.

The following applies to Medicaid Managed Care (MMC) plans—including Mainstream MMC, HIV Special Needs Plans (HIV SNPs), and Health and Recovery Plans (HARPs)—as well as Medicaid Advantage Plus (MAP), Medicaid Managed Long Term Care (MLTC), and Program of All-Inclusive Care for the Elderly (PACE) plans.

The Office of Health Insurance Programs (OHIP) expects all MCOs to consistently submit rendering provider information on all encounters. For Medicaid Home Health Aide, Personal Care, and CDPAS encounters, Direct Care Worker information must be included in the rendering provider loops detailed below. For those not already doing so, Plans are to reflect this information for all encounters no later than those with dates of service starting October 1, 2026. Direct Care Workers will be identified using Home Care Registry IDs for all Home Health Aide and Personal Care encounters and using SFI Personal Assistant IDs for all CDPAS encounters.

MCOs must submit the Home Care Registry ID or SFI Personal Assistant ID as the rendering provider on all Home Health Aide, CDPAS, and Personal Care encounters as follows:

Description	Institutional Encounters (837I)	Professional Encounters (837P)
Direct Care Worker ID (Home Care Registry ID or SFI Personal Assistant ID)	2310A REF02 2420C REF02 (conditional) REF01 = G2 (Required if National Provider Identifier [NPI] is not available)	2310B REF02 2420A REF02 (conditional) REF01 = G2 (Required if NPI is not available)
Example:	REF*G2*SFI ID/Home Care ID~	REF*G2*SFI ID/Home Care ID~

For encounters where all lines are provided by the same Direct Care Worker, the 2310A/2310B loops can be used. If the encounter has services provided by multiple Direct Care Workers, the plan should submit the provider information on the 2420C/2420A loops.

MCOs are encouraged to work with their contracted providers and obtain this information at the time of billing. In addition, MCOs should work with their Electronic Data Interchange (EDI) Clearinghouses to confirm that edits around NPI requirements are modified to allow Licensed Home Care Services Agencies, Certified Home Health Agencies, and the Statewide Fiscal Intermediary to submit these HIPAA compliant segments.



Department of Health

KATHY HOCHUL
Governor

JAMES V. McDONALD, MD, MPH
Commissioner

JOHANNE E. MORNE, MS
Executive Deputy Commissioner

To facilitate the discussions, the accompanying letter (titled "Homecare Worker ID EDI Letter") includes guidance to be shared with EDI Clearinghouses as needed.

Please direct any questions to ManagedCareEncounterCompliance@health.ny.gov.