

# New Florida ER Services Reimbursement Policy

## for UnitedHealthcare Community Plan of Florida

Starting April 22, 2019, we're changing how we reimburse for services delivered to members of UnitedHealthcare Community Plan M\*Plus Managed Medical Assistance (MMA) plan at a Florida emergency department (ED) based on the claim's diagnosis code and revenue code. This excludes Florida Healthy Kids and UnitedHealthcare Dual Complete® members.

The new Florida Emergency Room (ER) Services Reimbursement Policy affects how claims for ED services are processed and how reimbursement is determined.

### How This Affects You

This policy sets reimbursement guidelines for emergent care delivered to UnitedHealthcare Community Plan M\*Plus MMA members performed in an ER or ED setting.

- We'll reimburse emergent care for claims submitted with an emergency room revenue code and a diagnosis code from the Florida emergent diagnosis code list.
- We'll reimburse non-emergent care at 40 percent of the allowed amount for claims submitted with an emergency room revenue code but the diagnosis code reported in the reason for visit and principle diagnosis fields are not on our Florida emergent diagnosis code list.

This change does not affect the [current reimbursement policies for Ancillary Services](#).

### Resources

You can find UnitedHealthcare Community Plan's reimbursement policy at [UHCprovider.com/policies](https://UHCprovider.com/policies) > Community Plan Policies > Reimbursement Policies for Community Plan. Scroll to Florida Emergency Room Services Reimbursement Policy. This also includes the list of Florida emergent diagnosis codes.

### Questions

If you have questions, please contact your Network Representative or call Provider Services at **888-362-3368**.