

New Emergency Department (ED) Professional Evaluation and Management (E/M) Coding Policy – implementation delay

For UnitedHealthcare Community Plans, we're delaying the implementation date for the Emergency Department (ED) Professional Evaluation and Management (E/M) Coding Policy until the second quarter of 2021. This policy focuses on professional ED claims submitted with a level 5 (99285) E/M code.

For state-specific UnitedHealthcare Community Plans that received provider notification indicating an Oct. 1, 2020, effective date, we've removed these notifications from **UHCprovider.com**. We'll post a new notification once we determine a new effective date for the policy.

These policies apply to claims submitted for UnitedHealthcare Community Plan members on both paper form CMS-1500 and Electronic Data Interface (EDI) transaction 837P claim files. To read the policy, please visit **UHCprovider.com** > Menu > Health Plans by State > Choose your state > UnitedHealthcare Community Plan of [State] Homepage > Policies and Clinical Guidelines > Reimbursement Policies.

Note regarding reimbursement policies

As with all UnitedHealthcare Community Plan policies, other factors affecting reimbursement may supplement, modify or, in some cases, supersede this policy. These factors include, but are not limited to, federal and/or state regulatory requirements, physician or other provider contracts and/or the member's benefit coverage documents.

Unless otherwise noted as follows, these reimbursement policies apply to services reported using the CMS-1500 form, its electronic equivalent or its successor form.

UnitedHealthcare Community Plan reimbursement policies do not address all issues related to reimbursement for services rendered to our members, such as the member's benefit plan documents, our medical policies and the UnitedHealthcare Community Plan Physician, Health Care Professional, Facility and Ancillary Provider Administrative Guide. Meeting the terms of a particular reimbursement policy is not a guarantee of payment. Likewise, retirement of a reimbursement policy affects only those system edits associated with the specific policy being retired. Retirement of a reimbursement policy is not a guarantee of payment. Other applicable reimbursement and medical policies and claims edits will continue to apply.

Once implemented, the policies may be viewed at **UHCprovider.com** > Menu > Policies and Protocol > Community Plan Policies > Reimbursement Policies for Community Plan.

In the event of an inconsistency or conflict between the information in this provider notification and the posted policy, the provisions of the posted reimbursement policy prevail. If you have any questions,

please contact your health plan representative or call the number on your provider remittance advice/explanation of benefits.