

# Procedure to Modifier Policy, Professional

## Notification of Delay

In response to the COVID-19 national health emergency, UnitedHealthcare is delaying “Always Therapy” requirements by one month. Effective with dates of service on or after July 1, 2020, the GN, GO or GP modifiers will be required on “Always Therapy” codes to align with the Centers for Medicare & Medicaid Services (CMS).

“Always Therapy” modifiers are necessary to enable accurate reimbursement for each distinct type of therapy in accordance with member group benefits.

You can find these updates at [UHCprovider.com/policies](https://UHCprovider.com/policies) > Community Plan Policies > [Reimbursement Policies for Community Plan](#).

### We're Here to Help.

If you have questions about policy updates, please contact your Network Account Manager or Provider Advocate. For the latest UnitedHealthcare COVID-19-related resources, visit [UHCprovider.com/covid19](https://UHCprovider.com/covid19). Thank you.

### Note About Reimbursement Policies

As with all UnitedHealthcare Community Plan policies, other factors affecting reimbursement may supplement, modify or in some cases, supersede this policy. These factors include, but are not limited to, federal and/or state regulatory requirements, physician or other provider contracts, and/or the member’s benefit coverage documents. Unless otherwise noted, these reimbursement policies apply to services reported using the CMS-1500, or its electronic equivalent, or successor form.

UnitedHealthcare Community Plan reimbursement policies don’t address all issues related to reimbursement for services rendered to our members, such as the member’s benefit plan documents, our medical policies and the UnitedHealthcare Community Plan Administrative Guide or Care Provider Manual. Meeting the terms of a particular reimbursement policy is not a guarantee of payment. Likewise, retirement of a reimbursement policy affects only those system edits associated with the specific policy being retired. Retirement of a reimbursement policy is not a guarantee of payment. Other applicable reimbursement and medical policies and claims edits will continue to apply.

If there’s an inconsistency or conflict between the information in this provider notification and the posted policy, the provisions of the posted reimbursement policy prevail.