



Important Reminder for TennCare Behavioral Health Providers: Place of Service Codes

Please be sure to use Place of Service (POS) codes for professional claims billed using the CMS-1500 form to specify the location where a UnitedHealthcare Community Plan member received a service.

Requirements may differ based on the POS location, so it is important that you verify where the service was rendered and submit the claim with the corresponding POS code. POS codes also affect how your claim is routed and which authorization or referral is used, if applicable.

In cases in which there is not a face-to-face encounter with a member – such as the professional component to interpret a diagnostic test – the POS code for the professional component should be the setting in which the technical component was provided.

POS codes include a number between 01 and 98. You can view POS codes for professional claims on the Centers for Medicare & Medicaid Services (CMS) website at cms.gov/Medicare/Coding/place-of-service-codes/Place_of_Service_Code_Set.html.

Your claim will be denied if any of the following unassigned POS categories are used: 02, 10, 18, 27, 28, 29, 30, 35, 36, 37,38, 39, 40,43, 44, 45, 46, 47, 48, 58, 59, 63, 64, 66, 67, 68, 69, 70, 73, 74, 75, 76, 77, 78, 79, 80, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97 or 98.

If you have questions, please call 877-972-8844. Thank you.