



June 16, 2020

Dear TennCare Stakeholder,

As a valued TennCare stakeholder, we wanted to reach out to you with an update regarding changes to the CoverKids Program. CoverKids is the State of Tennessee's Children's Health Insurance Program (CHIP). CHIP is a federally sponsored program that provides health insurance to uninsured children in all 50 states and the District of Columbia. CoverKids offers free or low cost health coverage for pregnant women and children who don't have insurance and who don't qualify for TennCare. Coverage for pregnant women and preventive health care is free and sick visits and medication have very low copays. Children age 18 and under also get dental and vision benefits, and pregnant women receive prenatal, delivery and postpartum care.

Over the past several years, the Division of TennCare has contracted with BlueCross BlueShield of Tennessee to administer the CoverKids Program. Beginning January 1, 2021, all three TennCare Managed Care Organizations (MCOs) will manage benefits to eligible members for CoverKids. The current TennCare MCOs are Amerigroup an Anthem Company, BlueCare Tennessee and UnitedHealthcare Community Plan. The primary goal of this change is to enhance the TennCare member's experience by allowing family members in both TennCare and CoverKids to have all their care managed by one TennCare managed care organization. As part of this change, members will have choice of MCOs.

Enclosed, please find the list of frequently asked questions (FAQs). These FAQs include the most common inquiries, as well as the state's response to and guidance regarding each question, as it relates to the integration of the CoverKids Program into all three TennCare MCOs.

We hope you find the information helpful to your organization as we work to implement this transition successfully.