



Texas Medicaid: Device-related claims denied in error to be reprocessed

Texas Medicaid and CHIP claims for device-related procedure codes may have been denied in error because the device code or the associated procedure code was not on the covered code list. We've identified the claims that were denied in error and will begin reprocessing the affected claims on Oct. 4, 2026, after we configure an update to stop additional denials.

Claims denied in error showed denial code "qe1". Affected claims may date back a couple of years and may have been recouped.

What you need to do

No action is needed at this time. Do not resubmit claims that denied in error. We'll begin reprocessing claims denied in error on Oct. 4, 2026. Our standard claim reprocessing turnaround is 30 days.

Policy reference

Our device and skin substitute reimbursement policy requires the device and the related procedure to be billed on the same claim. To find out more about this and other reimbursement policies, go to [Community Plan Reimbursement Policies](#).

Questions? We're here to help.

Connect with us through chat 24/7 in the [UnitedHealthcare Provider Portal](#).