



Texas Medicaid: Watch for our HCBS provider survey in October

Help us improve the support and services we provide to Texas Home- and Community-Based Services (HCBS) providers. You may receive a provider satisfaction survey between Oct. 16 and Nov. 13, 2026, and we encourage you to share your feedback.

How to participate

Be on the lookout for a provider satisfaction survey from Burke, Inc., beginning in mid-October. When prompted, use your National Provider Identifier (NPI) number as your access ID, and answer all the questions honestly and thoroughly.

Questions? We're here to help.

If you need additional help, please contact your provider advocate or long-term services and supports (LTSS) at uhc_cp_prov_relations@uhc.com or **888-787-4107**, 8 a.m.–4 p.m. CT, Monday–Friday.