

# Join Us

## Care Provider Learning 2020 Series

Grab your lunch or healthy snack and join us for our Care Provider Learning 2020 Series. Sessions review how to serve our Texas Medicaid and Medicare members.

These trainings and others are also available on demand at [UHCprovider.com](https://UHCprovider.com) > Resource Library > Healthcare Professional Education and Training > Go to UHC on Air > [States](#) > Texas. Other trainings include:

- Early Childhood Intervention
- Specialty Services Authorizations (Physical, Occupational and Speech Therapy)
- Value-added Services 2020-2021
- Well Mom and Baby

### Session One: Designed for Primary Care Providers and Specialists

Select the best time for you and click Register to sign up.

<b>Navigating UnitedHealthcare Community Plan</b>	<b>Integrating Medical and Behavioral Health</b>	<b>Texas Health Steps</b>
Learn the basics about eligibility, benefits, prior authorizations and claims.	Learn about Medicaid benefits for mental health and substance use disorders. Includes screeners to use in medical visits and emergency help.	Learn about Texas Health Steps, the wellness program for Medicaid members through age 20, as determined by the state of Texas.
<b>October</b> Wednesday, Oct. 7, 2020 12 – 1 p.m. <a href="#">Register</a>	<b>October</b> Wednesday, Oct. 21, 2020 12 – 1 p.m. <a href="#">Register</a>	<b>October</b> Wednesday, Oct. 14, 2020 12 – 1 p.m. <a href="#">Register</a>
Friday, Oct. 9, 2020 12 – 1 p.m. <a href="#">Register</a>	Friday, Oct. 23, 2020 12 – 1 p.m. <a href="#">Register</a>	Friday, Oct. 16, 2020 12 – 1 p.m. <a href="#">Register</a>
<b>November</b> Wednesday, Nov. 4, 2020 12 – 1 p.m. <a href="#">Register</a>	<b>November</b> Wednesday, Nov. 18, 2020 12 – 1 p.m. <a href="#">Register</a>	<b>November</b> Wednesday, Nov. 11, 2020 12 – 1 p.m. <a href="#">Register</a>
Friday, Nov. 6, 2020 12 – 1 p.m. <a href="#">Register</a>	Friday, Nov. 20, 2020 12 – 1 p.m. <a href="#">Register</a>	Friday, Nov. 13, 2020 12 – 1 p.m. <a href="#">Register</a>

### Need Help?

If you have questions, please call your Provider Advocate or call **888-887-9003**, Monday – Friday, 8 a.m. – 6 p.m. Central Time. Thank you.

## Session Two: Designed for Care Providers Delivering Long-Term Services and Supports (LTSS)

Select the best time for you and click Register to sign up.

<b>Working with UnitedHealthcare Community Plan for LTSS Care</b>	<b>Electronic Visit Verification</b>	<b>Critical Incidents: Recognizing and Reporting</b>
Learn the basics about eligibility, benefits, authorizations and claims.	Get updates and learn more about obligations, including annual training and claims.	Learn about critical incidents, including abuse, neglect and exploitation. This session also addresses necessary policies for any restraints and how to report.
<p><b>October</b> Wednesday, Oct. 7, 2020 2 – 3 p.m. <a href="#">Register</a></p> <p>Friday, Oct. 9, 2020 2 – 3 p.m. <a href="#">Register</a></p> <p><b>November</b> Wednesday, Nov. 4, 2020 2 – 3 p.m. <a href="#">Register</a></p> <p>Friday, Nov. 6, 2020 2 – 3 p.m. <a href="#">Register</a></p>	<p><b>October</b> Wednesday, Oct. 21, 2020 2 – 3 p.m. <a href="#">Register</a></p> <p>Friday, Oct. 23, 2020 2 – 3 p.m. <a href="#">Register</a></p> <p><b>November</b> Wednesday, Nov. 18, 2020 2 – 3 p.m. <a href="#">Register</a></p> <p>Friday, Nov. 20, 2020 2 – 3 p.m. <a href="#">Register</a></p>	<p><b>October</b> Wednesday, Oct. 14, 2020 2 – 3 p.m. <a href="#">Register</a></p> <p>Friday, Oct. 16, 2020 2 – 3 p.m. <a href="#">Register</a></p> <p><b>November</b> Wednesday, Nov. 11, 2020 2 – 3 p.m. <a href="#">Register</a></p> <p>Friday, Nov. 13, 2020 2 – 3 p.m. <a href="#">Register</a></p>

### Need Help?

If you have questions, please call your Provider Advocate or call **888-787-4107**, Monday – Friday, 8 a.m. – 5 p.m. Central Time. Thank you.