

**An Important Message from
The Texas Health and Human Services Commission (HHSC)
EVV Policy Update: 90 Day Visit Maintenance Temporary Policy**

HHSC posted the [Electronic Visit Verification Temporary 90 Day Visit Maintenance Policy \(PDF\)](#) on the HHS EVV webpage. The policy:

- Is effective on Jan. 1, 2021.
- Applies to all program providers, financial management services agencies and Consumer Directed Services employers required to use EVV.
- Allows 90 days to complete visit maintenance, instead of the standard 60 days, for visits with dates of service from Jan. 1, 2021–March 31, 2021.
- Gives Cures Act program providers, FMSAs and CDS employers required to use EVV beginning Jan. 1, 2021, more time to familiarize themselves with the EVV system and the visit maintenance process.

As a reminder, program providers currently required to use EVV have 180 days to complete visit maintenance for visits with dates of service from March 21, 2020–Dec. 31, 2020, as described in the [Temporary EVV Policies for COVID-19 \(PDF\)](#).

Contact your payer with policy questions or [email HHSC EVV](#).