Notice of electronic visit verification compliance review

The following information outlines the UnitedHealthcare electronic visit verification (EVV) compliance review summary. The EVV compliance review summary helps meet the HHSC uniform managed care requirements.

Compliance review period: Quarter, year Qtr 3 FY '26, March '26-May. '26

Percentage summary for health care professionals	EVV usage score > 80%	Landline phone verification	Alternative device usage reviews
Total health care professional reviews completed	119	254	35
Non-compliant health care professionals	176	n/a	n/a
Compliant health care professionals	962	n/a	n/a
Percentage summary for Financial Management Services Agencies (FMSA)	**EVV usage score > 80%**	**Landline phone verification**	**Alternative device usage reviews**
Total FMSA reviews completed	44	0	n/a
Non-compliant health care professionals	0	n/a	n/a
Compliant health care professionals	43	n/a	n/a
Percentage summary for Consumer Directed Services (CDS) employers	**EVV usage score > 80%**	**Landline phone verification**	**Alternative device usage reviews**
Total CDS reviews completed	622	0	106
Non-compliant health care professionals	1761	n/a	n/a
Compliant health care professionals	2942	n/a	n/a

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Overview of health care professionals and FMSA recoupment of EVV

Relevant claims for: None

1. None
2.
3.
4.
5.



We're here to help

If you have questions about EVV, contact your Provider Advocate or email **uhc_evv@uhc.com**.

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