An Important Message from

The Texas Health and Human Services Commission (HHSC)

EVV System Daylight Saving Time Change

Background:

On Nov. 1, 2026, the state provided Electronic Visit Verification (EVV) system, HHAeXchange, and EVV proprietary systems, automatically adjusted for Daylight Saving Time. This means that the actual hours and billable time for EVV Visits recorded during the time change will increase by one hour in the EVV systems.

For manual visits, the actual time should be recorded in the EVV system based on when the service provider started and ended delivery of services. The EVV system will automatically account for the daylight saving time change.

No action is required from program providers, financial management services agencies, or CDS Employers.