

**An Important Message from
The Texas Health and Human Services Commission (HHSC)
February 1, 2020 Updates to EVV Portal Standard
Reports and TexMedConnect**

Information posted January 31, 2020

EVV Portal Standard Reports Updates

Updates to EVV Portal Standard Reports will be available February 1, 2020, for all EVV Portal users. These changes will improve search capabilities, improve search results, and allow program providers to identify any gaps in service. Updates to the reports are listed below.

EVV Attendant History Report

- A Total Billable Units field has been added to the report.

EVV Clock In/Clock Out Usage Report

- The following fields have been added to the report:
 - Medicaid ID
 - Attendant First Name
 - % Landline
 - % Mobile Method
 - % Alt Device
 - % Graphical User Interface (GUI)
- A Payer field has been added to the search criteria.
- A separator between attendants has been added to the report, allowing the user to easily identify a change between attendants.
- The report can be exported to Microsoft Excel in column format.

EVV Reason Code Usage and Free Text Report

- The report has been updated to include EVV visit transactions that have a reason code with no free text.
- The Summary of Reason Codes section has been updated to sort by reason code and then by reason code description.

- A new Summary by Medicaid ID section has been added which contains the following fields:
 - Vendor Name
 - Reason Code Number
 - Reason Code Description
 - Count
- The drop-down date has been adjusted to begin with the year 2019 on the report search.

EVV Units of Service Summary Report

- Access to all program providers regardless of payer is now available.
- A payer field has been added to the search criteria and report.
- The Units Allowed report field has been corrected to Units Disallowed.
- Healthcare Common Procedure Coding System (HCPCS) and Modifiers fields have been added to the report.

EVV Usage Report

- The following field names have been updated to match compliance requirements described in the [HHSC EVV Usage Policy](#):
 - EVV Usage Summary by Vendor has been changed to EVV Usage Summary
 - Total Provider Identifiers has been changed to Total Providers Identified
 - Accepted Visits (First Time Submission Only) has been changed to Total Accepted Visit Transactions
 - Total GUI Transactions has been changed to Total GUI Visit Transactions
 - Total Non-GUI Transactions has been changed to Total Non-GUI Visit Transactions
 - Non-GUI Transactions Percentage has been changed to Non-GUI Visit Transactions Percentage

- Weighted Non-Transactions Percentage has been changed to Manual Visit Score
- Total Exported Transactions has been changed to Total Exported Visit Transactions
- Rejected Transactions has been changed to Rejected Visit Transactions
- Non-Rejected Transactions has been changed to Non-Rejected Visit Transactions
- Non-Rejected Transactions Percentage has been changed to Non-Rejected Visit Transactions Percentage
- Weighted Non-Rejected Transaction Percentage has been changed to Rejected Visit Score
- The drop-down date has been adjusted to begin with the fiscal year 2020 on the report search.

EVV Visit Log Report

- The Reason Code field has been shortened to RC #.
- A Reason Code Description (RC Description) field has been added to the report.
- The Comment field has been renamed to Free Text.
- Report layout for Microsoft Excel has been updated to display all data for each visit on one row.

Report Identifier

- All EVV Portal Standard Reports will include a report identifier in the top left-hand corner to identify the report version.

TexMedConnect Upgrade

Beginning February 1, 2020, managed care organization (MCO)-only enrolled program providers can use the TexMedConnect online claims submission system to submit batch claims for Electronic Visit Verification (EVV). For instructions, refer to the Batch Claims section of the [*TexMedConnect Managed Care Organization \(MCO\)-Only Enrolled Program Provider User Guide*](#).

For more information, contact evv@tmhp.com or call the EDI Help Desk at 888-863-3638, Option 4.