

**An Important Message from  
The Texas Health and Human Services Commission (HHSC)  
EVV Policy Update: 180 Day & 90 Day Visit Maintenance  
Temporary Policy**

The [180 Day & 90 Day Visit Maintenance Temporary Policy \(PDF\)](#) is now on the HHS EVV webpage. The policy is effective as of Jan. 1, 2021 and:

- Applies to all program providers, financial management services agencies and Consumer Directed Services employers required to use EVV.
- Allows 180 days to complete visit maintenance. This is instead of the standard 60 days, for visits with dates of service from Jan. 1, 2021–March 31, 2021.
- Allows 90 days to complete visit maintenance. This is instead of the standard 60 days, for visits with dates of service from April 1, 2021–June 30, 2021.
- Gives Cures Act program providers, FMSAs and CDS employers required to use EVV beginning Jan. 1, 2021, more time to familiarize themselves with the EVV system and the visit maintenance process.

As a reminder, program providers currently required to use EVV have 180 days to complete visit maintenance for visits with dates of service from March 21, 2020–Dec. 31, 2020. This is in the [Temporary EVV Policies for COVID-19 \(PDF\)](#).

Contact your payer with policy questions or [email HHSC EVV](#).