

**An Important Message from
The Texas Health and Human Services Commission (HHSC)
Updates to HHSC EVV Mailboxes and Website**

HHSC EVV Mailboxes

By June 28, HHSC EVV Operations will update their electronic mailboxes to the following email addresses:

- HHSC Electronic Visit Verification Mailbox: EVV@hhs.texas.gov
 - Previous email address: Electronic_Visit_Verification@hhsc.state.tx.us
- HHSC EVV Proprietary Systems Mailbox: EVVPSO@hhs.texas.gov
 - Previous email address: EVV_PSO@hhs.texas.gov

Additional Information

- Assess all personal materials, such as contact matrices, for any updates needed.
- Always refer to the [HHSC EVV website](#) for current information and resources.
- HHSC EVV Operations will continue receiving emails if a previous email address is used.

HHSC EVV Website

By early July, the HHSC EVV website and some of its webpages will have a new layout to reorganize resources and include updates related to the [21st Century Cures Act, Section 12006](#).