

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

**Revalidation Due Dates and Retroactive Enrollment Period Gap
Closures Extended**

The Texas Medicaid & Healthcare Partnership (TMHP) and the Texas Health and Human Services Commission (HHSC) have offered additional extensions to revalidation due dates and enrollment period gap closures. These extensions will give providers more time to complete their in-flight revalidation and reenrollment applications through the Provider Enrollment and Management System (PEMS).

Note: “In-flight” refers to an application that the provider has completed in full and submitted through PEMS but is not yet approved. This does not include applications that are in “Draft” status.

Revalidation Due Date Extensions

Providers that are due for revalidation through May 31, 2026, will receive due date extensions as follows if they have not completed revalidation by their due date:

- Those that have not received a previous revalidation extension will receive an extension of 180 calendar days.
- Those that have already received one revalidation extension will receive an additional 180 calendar days.

PEMS will check daily for all providers that are due for revalidation the following calendar day. If a provider has not completed revalidation, PEMS will automatically add the appropriate extension to the current revalidation due date.

The extension will be reflected in the Revalidation Due Dates column on the Provider Information page in PEMS. Providers will also receive an email notification confirming their new revalidation due date.

Important: A provider’s revalidation is not complete until their revalidation request is in “Closed - Enrolled” status. Submitting the revalidation request is the first step of the process. The revalidation request must then go through the review process and be approved by TMHP.

Enrollment Period Extension Requirements

Providers that were disenrolled for not revalidating on time between Nov. 1, 2023, and Dec. 12, 2024, and have an in-flight reenrollment application as of Nov. 30, 2025, will be granted an extension through Jan. 31, 2026, to complete the reenrollment process and qualify for retroactive enrollment.

If a provider completes their reenrollment by Jan. 31, 2026, their National Provider Identifier (NPI) enrollment period begin date in PEMS will be backdated up to 365 calendar days to reduce or eliminate the enrollment gap. Providers that do not complete their reenrollment by Jan. 31, 2026, are not eligible for a reduced enrollment gap.

Note: Providers that submit a reenrollment application after Nov. 30, 2025, are not eligible for a reduced enrollment gap.

PEMS Revalidation and Reenrollment Resources

Providers may refer to TMHP's PEMS educational videos on YouTube:

- [Revalidating an Individual](#)
- [Revalidating a Performing Provider](#)
- [Revalidating a Clinic/Group Practice or Facility](#)

The following resources provide more information about Medicaid provider revalidation requirements and common deficiencies to avoid:

- [Common Deficiencies Identified by the Office of Inspector General \(OIG\)](#)
- [Provider Enrollment Revalidation in PEMS](#)
- [ACA Screening Requirements](#)

Providers may refer to TMHP's [Provider Enrollment Help webpage](#) or [PEMS Instructional Site webpage](#) for additional revalidation or reenrollment support.

Questions?

For additional questions, please contact **UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.**