

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

The End of Continuous Medicaid Coverage and How You Can Help

Texas Health and Human Services Commission wants to remind partners of the End of Continuous Medicaid Coverage and how you can support members in renewing their benefits. In response to the COVID-19 pandemic, the federal government declared a public health emergency (PHE) and passed a law that allowed Medicaid users to automatically keep their Medicaid coverage (continuous Medicaid).

Based on federal law, continuous Medicaid eligibility ended on March 31, 2023. Eligible recipients must renew their benefits to make sure coverage continues.

Failure to respond to renewal or information requests from Texas Health and Human Services (HHS) could mean loss of coverage.

To learn more, review [the HHS Medicaid Ambassador Toolkit](#) to understand how you can provide guidance, help, and resources to Medicaid eligible clients.

You can also learn more by reviewing the [HHS March 2023 Ending Continuous Medicaid Coverage Webinar](#).

Questions?

Please contact UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.