

**An Important Message from
The Texas Health and Human Services Commission (HHSC)
MCO EVV Cures Act Implementation Update**

Implementation Update with Important Dates

- Oct. 1, 2020
 - All managed care EVV claims for dates of service on or after Oct. 1, 2020, must be submitted to Texas Medicaid & Healthcare Partnership (TMHP) and will be denied or rejected if submitted directly to an MCO.

- Oct. 23, 2020
 - UnitedHealthcare's Internal Control Numbers (ICNs) will **NOT** appear on the EVV Portal until October 23, 2020.
 - For more information on EVV Portal updates affecting the appearance of the ICN, see TMHP's article [EVV Portal Improvements and Training Updates Available](#).

- Oct. 24, 2020
 - UnitedHealthcare's Internal Control Numbers (ICNs) will appear on the EVV Portal.

- Dec. 2, 2020
 - EVV Claims matching with denials begins
 - All EVV-required service visits must be captured in the EVV system.
 - Claims without a matching EVV visit transaction accepted into the EVV Portal will be denied for payment.