

Pharmacy Prior Authorization Requirements

Starting Jan. 15, 2021

We've been focused on helping to work toward achieving better health outcomes and lowering the cost of care. To continue this important work, starting **Jan. 15, 2021**, we'll require prior authorization for some drugs used to treat cataplexy or excessive daytime sleepiness (EDS) in patients, ages 7 and older, with narcolepsy. This change affects your patients who are UnitedHealthcare Community Plan members.

The following chart lists the drugs that will require prior authorization:

Drug	Clinical Criteria Name	Clinical Criteria
Xywav 0.5g/mL Solution	Xyrem/Xywav (Oxybate products)	txvendordrug.com > Formulary > Prior Authorization > Managed Care Clinical Prior Authorization

How to submit a prior authorization request

You can submit your prior authorization requests in several ways:

- **Online:** UHCprovider.com/TXcommunityplan > **Pharmacy Resources and Physician-Administered Drugs** > Pharmacy Prior Authorization > PreCheck MyScript®
- **Phone:** Call **800-310-6826**
- **Fax** 866-940-7328

Please send a completed prior authorization form with your request. You can access the form at UHCprovider.com/TXcommunityplan > Pharmacy Resources and Physician-Administered Drugs > **Texas Standard Prior Authorization Request Form for Prescription Drug Benefits.**

We're here to help

If you have questions, contact your Physician Advocate or call Member Services at **888-887-9003**, 8 a.m.-6 p.m., Monday-Friday. Thank you.

