

Behavioral health prior authorization requirements for UnitedHealthcare Connected (Medicare-Medicaid Plan)

Use the following table to determine if you need to request a prior authorization for inpatient or outpatient services you plan to perform on a UnitedHealthcare Community Plan in Texas UnitedHealthcare Connected (Medicare-Medicaid Plan) member.

Submitting prior authorization requests

You can request prior authorization in one of the following ways:

- **Online:** Use the Prior Authorization and Notification tool on Link. Go to UHCprovider.com/paan
- **Phone: 888-887-9003**
- **Fax: 844-280-1168;** fax form is available at UHCprovider.com/TXcommunityplan > Prior Authorization and Notification Resources > Prior Authorization Forms.

Note: We don't require prior authorization for emergency or urgent care. If you're an out-of-network physician, facilities or other health care provider, you're required to request prior authorization for all procedures and services, excluding emergent or urgent care.

If you need more details, please refer to the Level of Care Guidelines on [Provider Express](#).

Category	Subcategory	Code	Diagnosis Code	Prior Authorization on Effective Date	Additional Information / How to obtain Prior Authorization
Mental Health Services	Psychological testing evaluation	96130, 96131	For all applicable diagnoses	On or before Sept. 1, 2019	You must use the Optum portal to request prior authorization for psychological testing.
	Psychological and neuropsychological testing administration/ scoring	96136, 96137			
	Outpatient electroconvulsive therapy (ECT)	90870			Self help/peer services are not covered by Medicare
	Self help/peer services	H0038			
	MH intensive outpatient	S9480			
Substance Abuse/Use Disorder Services	Psychological testing evaluation	96130, 96131	For all applicable diagnoses	On or before Sept. 1, 2019	You must use the Optum portal to request prior authorization for psychological testing.
	Psychological and Neuropsychological testing administration/scoring	96136, 96137			
	SUD residential	H2035			Self help/peer services are not covered by Medicare
	SUD partial Hospitalization	S0201			

SUD residential detoxification	H0031, H0012, T1007 and S9445
Self help/peer services	H0038
